

To the Parents of Elementary Students

For the safety and protection of children attending elementary school classes, note the following helpful reminders:

- It is highly recommended that k-2 elementary students have a name and address tag placed on their clothing. **DO NOT PUT TAGS INSIDE SCHOOL Back Packs.** Name and addresses should be visible. Keep tags on students for at least the first two weeks of school.
- Drop-off times may vary for the first two weeks of school until bus routes are firmly established. The school dismissal time plus 15 minutes will help you estimate and approximate the drop-off time for students based on the location and distance of the bus stop from the school.
- If we feel that the safety of an elementary student is in question at drop-off, the student will be returned to school and campus officials will contact the parent/guardian.

We encourage parents to meet their child every day at their designated bus stop.

Students are responsible for contributing to the safe operation of the school bus – not detracting from it.

Pick Up Time Criteria

Regular transportation attempts to arrive at every bus stop on time. Due to variances between individual stops, students are asked to arrive at the bus stop ten minutes prior to the scheduled arrival time. Buses will load students and depart. Regular buses do not wait for late students under most circumstances. Special Needs Transportation uses the same standard but will wait up to three minutes at a stop for a special needs student to load. Students are expected to be at the bus stop. Bus drivers are instructed not to stop or open the door for late students once the bus begins to move for safety reasons. MISD strongly discourages students from approaching a moving bus.

Bus Route Criteria

Route Design

Bus stop guidelines for regular transportation:

Elementary school - bus stop bus stop will be up to .2 miles. Middle school and High school - bus stop will be up to .5 miles from home.

Bus routes are created to enhance student safety while maximizing vehicle efficiency. Stops are created at locations that allow students to wait off the main roadway for student safety. Stops are not placed in dead-end streets whenever possible to minimize bus accidents. Bus stops will be located at the corner of intersections and middle of the block that match distance guidelines.

Bus Ridership

School buses are rated by manufactures to have a capacity of three riders per seat. MISD adopted a maximum ridership per bus at three riders per seat at Elementary levels and two per seat in middle school and high school levels.



Parents Information

The mission of the McAllen Independent School District (MISD) is to educate all students to become lifelong learners and productive citizens in a global society through a program of educational excellence utilizing technology and actively involving parents and the community.



Student Safety

MISD is committed to providing a safe method of transportation for all eligible students. The privilege of transportation requires that students obey appropriate safety and conduct rules.

Just a reminder – State law requires all vehicles to stop when approaching a school bus with the red loading lights flashing.

In addition, by state law “a person commits an offense if the person intentionally disrupts, prevents, or interferes with the lawful transportation of children to or from school or an activity sponsored by a school on a vehicle owned or operated by a county or independent school district.”

Students Eligibility

MISD Transportation is pleased to provide quality educational services for our children. Transportation is available for students who live two or more miles from their assigned school as measured through our routing system. The distance a student lives from their assigned school is determined by measuring the shortest route that may be traveled on public roads as defined in our routing system.

Students who attend more than one school to participate in vocational programs or classes not offered at their school are transported between schools during school hours. Special education students are eligible for transportation if need is established through the Admission, Review, and Dismissal (ARD) process.



For questions or concerns about your child's eligibility, please contact the Transportation office by phone:

956-632-3211

or by email:

transportation.support@mcallenisd.net

Frequently Asked Questions

1. The bus did not show up on time for my child, how long should he/she wait at the stop?

Your child should arrive at the stop at least 10 minutes before the regular arrival time of the bus. If there is a substitute driver, the times may not be absolutely consistent with the regular times. If the bus is more than 20 minutes late call Transportation at (956) 632-3211.

2. What information should I have ready when I call?

Please have your child's name, the school your child attends, and your child's bus number and location of the stop ready when calling Transportation.

3. My child's bus is overcrowded. Can some children be placed on another bus?

School bus sizes are stated in terms of passenger capacity for elementary school students. It is assumed that elementary school students will ride three per seat. Middle school and high school students are assumed to ride two per seat. If the bus has three elementary school students or two middle and high school students in each seat, it will seem crowded but it will not be over capacity. It is our goal to fully utilize all the space on all the buses in our fleet.

4. I cannot see my child's bus stop from my house. How can I get the bus stop moved closer?

Bus stops are placed at centralized locations that can be safely accessed by a significant number of students and to minimize the time length and mileage of the run. If you have concerns about your child's safety you are encouraged to accompany your child to the bus stop or arrange a neighborhood buddy to walk with your child.

Contact Information



If you have questions or concerns about Special Needs Transportation services for your child, please call the Transportation Department.

McAllen ISD Transportation
4309 Warrior Avenue
McAllen, TX 78501
956-632-3211

E-mail:

transportation.support@mcallenisd.net

with your questions or concerns.

Customer Support 956-632-3211