

Beaumont Adult School Complaint Policy:

Student complaints and/or concerns are first managed at the school level. Medical Arts student complaints and/or concerns should be directed to the Medical Arts Coordinator. General Education student complaints and/or concerns should be directed to the College & Career Planning Coordinator.

Complaints and/or concerns should be submitted in writing and within ten (10) days of incident to best assure a speedy resolution. After receiving the written complaint, the Coordinator may request a meeting with the concerned student(s) and any other necessary personnel. The Coordinator is responsible for seeing that the complaint/concern is acted upon within five (5) days and that the student(s) is notified of the resolution in writing. If the student determines that the Coordinator is not responding to the concern in a timely manner, he or she may submit the written complaint to the Principal.

After having exhausted all avenues at the site to resolve the complaint, the student may contact the District Office and follow the guidelines for submitting a complaint following the written "Uniform Complaint Procedures" adopted by the Beaumont Unified School District.

Beaumont Unified School District
Instructional Support Services at
350 W. Brookside Ave., Beaumont, CA 92223

For questions or additional assistance in filing a complaint, please speak with the Beaumont Adult School office personnel. If a student feels the District Board has not addressed his or her concern/complaint adequately, the student may contact the school's accrediting agency and/or the student's sponsoring agency. To contact the school's accrediting agency, students may send written correspondence to the address below or contact them by phone.

VN students may contact:
Council of Occupational Education
7840 Roswell Road, Bldg. 300, Suite 325
Atlanta, GA 30350
(800) 917-2081

General Education students may contact:
Western Association of Schools and Colleges (WASC)
11590 West Bernardo Court, Suite 120 San Diego, CA 92127-1602 Phone 951 693-2550
Email mailsocal@acswasc.org

Individuals wishing to voice a concern or complaint directly to the Board of Vocational Nursing and Psychiatric Technicians may do so in writing to:

Board of Vocational Nursing and Psychiatric Technicians
2535 Capital Oak Dr., Ste. 205
Sacramento, CA 95833-2945