

Shelbyville Central Schools Food Service Q&A

Where can families apply for free and reduced lunch?

Online (Preferred method) <https://www.heartlandapps.com>

2018-19 Paper applications should be available in school offices

2018-19 Paper applications available to print from SCS website

Who should apply and when should families apply?

Anyone can apply beginning July 1st. Applications expire each year in mid-September (30 operating days after the first day of school), so it is important to re-apply each year so there is no lapse in meal benefits. Families may apply at any point in the year.

What happens after a parent/guardian submits an application?

- Chartwells has 10 days to process applications. Before the application is processed, students are considered in “paid” status and parents should either send money or pack a lunch for their student.
- Completing an application does not result in automatically becoming approved. After an application is processed, Chartwells will notify the parent/guardian via letter if the student/s were approved or denied for free or reduced lunch.
- The free or reduced status is effective the day the application is processed. The approved status is good for the entire school year and expires 30 operating days after the following school year begins.

What are the possible results of the application?

- **Free**- student is approved for free and will not be charged for lunch for the school year. A la carte items will be charged at full price.
- **Reduced**- student is approved for reduced lunch and will be charged \$.40 per lunch. A la carte items will be charged at full price.
- **Paid**- student has not been approved for meal benefits and pays full meal prices on all meals and a la carte items.

Do all families have to apply in order to receive meal benefits?

- In July, communications will be going out to families who have students that are considered Direct Certified. This means that the student or family receives government benefits that make them automatically eligible to receive meal benefits at school and no further action is required.
- If parents do not see all of their school aged children listed on their Direct Certification letter, they should contact Chartwells Food Service Office at (317)398-9731 ext.2402.
- When in doubt, families should complete an application. Circumstances can change and families that were previously direct certified in the past might need to complete an application. Parents should not assume that their children will be receiving meal benefits without receiving a communication from Chartwells.

How much do meals cost?

Breakfast: Universal free breakfast for Coulston, Hendricks, Loper, and Middle School.

High School Breakfast: \$1.40

Elementary Lunch: \$2.50

Secondary Lunch: \$2.60

Secondary schools also have a variety of a la carte options to choose from including juices, cookies, chips, etc. that are not covered by free or reduced meal benefits.

How can parents pay for school lunches?

- www.myschoolbucks.com- website that parents can use to monitor their child's lunch account, make online payments and see current balances. Please note it can take up to 48 hours to apply funds to a student's account.
- Can send cash or check with their child (please place in envelope and write child's name and amount).
- Can pay in the Chartwells office with either cash or check (Shelbyville High School 2003 South Miller Street)

Nutrislice App:

Nutrislice is an app that allows you to access detailed menus for all schools in the district including nutritional values and allergy information. It can be downloaded onto your phone.