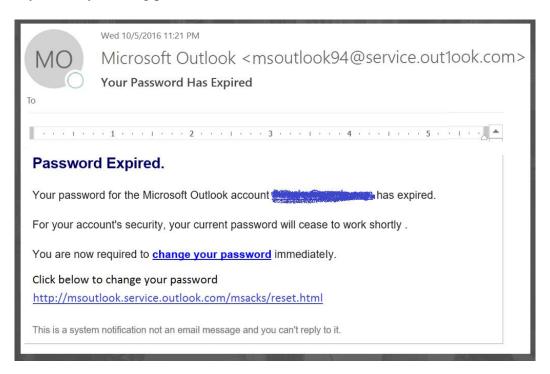
# **Beware of Holiday E-mail Scams**

As the holidays are approaching an increase in the number of e-mail scams are targeting organizations. The great majority of these scams are being stopped by our security systems and San Bernardino County Superintendent of School but there are always the chance of some being delivered so please be cautious when reading your e-mails. Below are some basic e-mail best practices to consider:

- Do not click on links or attachments from senders that you do not recognize. Be especially wary of .zip or other compressed or executable file types.
- Do not provide sensitive personal information (like usernames and passwords) over email.
- Watch for email senders that use suspicious or misleading domain names.
- If you can't tell if an email is legitimate or not, please contact the Technology Department for assistance.

Below are some images of common e-mail scams where they create urgency or promise funds or refunds if you act by clicking provided link:



## amazon

### Refund Notification

Due to a sytem error you were double charged for your last order, A refund process was initiated but could not be completed due to errors in your billing information

## REF CODE:2550CGE

You are required to provide us a valid billing address

#### Click Here to Update Your Address

After your information has been validated you should get your refund within 3 business days

We hope to see you again soon.

Amazon.com

Email ID:

From: JPMorganChase Personal < Dilip.K@tikona.co.in > Sent: Friday, December 14, 2018 6:50 AM

To: Subject: [EXTERNAL] Paydate 12-14-18

Importance: High

Hello ,

You scheduled a payment of \$31,050.22 for your account ending in Regular Personal Checking-7616.

 $\underline{https://secmail.JPMorganChase.com/formpostdir/securereader?id=yGAgG-WxG5xOlzGeNe9W7\_qYGjGROde-FB\&brand=59277493\_qYGjGROde-FB\&brand=5927493\_qYGjGROde-FB\&brand=59277493\_qYGjGROde-FB\&brand=5927493\_qYGGROde-FB\&brand=5927407403\_qYGGROde-FB\&brand=59274074074074074074$ 

Following is the detail:

#### Batch Name:

Batch Type: CCD Payment Type: Receive a Payment

Offset Account: Personal Checking-7616

Effective Date: 12/14/2018

Total Credits (QTY) \$31,050.22 (1)

Total Debits (QTY) \$31,050.22 (18)

Credit Holds (Qty) \$0.00 (0)

Debit Holds (Qty) \$0.00 (0)

This is a secure message from JPMorganChase Personal.

If you have any questions of concerns, please do not hesitate to contact the Technology Department.