



Utilization Report
Prepared for Redondo Beach Unified School District

Dates Included: **Launch date of Sept 19, 2017- Present**

KPIs (Key Performance Indicator)

Total # of Redondo Union community views: **2,705**

Total assessments completed thru Care Solace: **139**

Total calls into treatment centers thru Care Solace: **980**

Avg # of care options for every pre assessment: **35 vetted options**

Admissions into care: **6**

Parent and staff phone calls and emails: **13**

Ease of Use Indicator:

Average time to complete pre assessment, filter and receive vetted matches = **63 seconds**

Types of Searches:

Mental Health:

Bipolar	1
Depression	57
Anxiety	81
Suicide	10
Trauma & Stress	12
Obsessive Compulsive	7
Feeding & Eating Disorders	4
Neurological Disorder	12
Disruptive Impulse Control Disorder	11

Substance Abuse:

Alcohol	10
Marijuana	32
Hallucinogens	2
Inhalants	0
Opioids	8
Stimulants	0
Sedatives	0

Age:

Adolescents: 62%
Adults: 12%
Children: 26%

Gender:

Male: 47%
Female: 44%
Transgender: 9%

Intervention vs Treatment:

Intervention: 8%
Treatment: 92%

Insurance Companies:

I don't know: 16%
Medi-Cal: 9%
UHC: 4%
Anthem: 41%
Kaiser: 10%
Health Net: 2%
CIGNA: 1%
Optum: 1%
TriCare: 1%
Cash: 15%

Treatment types:

Day Treatment: 16%
Residential/Inpatient: 3%
Outpatient: 16%
Detox: 0%