

Use the
**SAFE SCHOOL
 HELPLINE[®]** to
 report threats of violence,
 depression and illegal
 activity that could harm
 children in our school.
 Your call is private,
 confidential, and
 anonymous.



Q How do we know it is anonymous?

We have contracted for this service through Security Voice, an independent company with no other ties to our school.

Q How does it work?

A toll-free number has been assigned for our school district. When you dial this number from your touch-tone phone, you will be advised how to leave your information. You may exclude your name or other facts that could identify you. Then, record your message.

Q What type of information should be recorded?

Please report any facts, remarks or actions that could jeopardize the safety of our children, staff or school. Examples of threatening situations include:

- Bullying
- Drugs/Alcohol
- Weapons
- Violence
- Theft
- Thoughts of Suicide

Q What happens next?

Security Voice will send a typed copy of your message to the school. The school will then investigate the report, and determine how best to act on it.

Q When and where can I call?

You may call toll-free anytime, day or night—from a home or cell phone. Take care that your call is not overheard.

Q Can I text or use the Internet for reporting?

Yes. To text, enter **66746**, then type **TIPS**. To use the web, log in at **www.safeschoolhelpline.com** and make your report. Your phone number and email address will not be shared with your school.

Q Who can call this number?

Everyone within our school, including:

- students
- parents
- teachers/staff

Q Can this help troubled students, too?

Yes. If you see a student who is troubled, or overhear remarks like "I can't go on," please call or encourage the student to call the helpline. The call will be routed to a Counseling and Crisis Center that provides a 24-hour crisis intervention service. Trained counselors are available 365 days per year to talk with persons seeking assistance in coping with suicidal thoughts, depression, or feelings of loneliness and loss. Callers need only press "3" when prompted.

**Q Can I change my message later?
 How will you know who is calling?**

Yes. When you leave a message you are given a case number that is yours alone. Enter that same case number when updating your message or answering additional questions.

Q How will I know if any action has been taken?

After three school days, call the toll-free number and enter your case number when prompted. A recording will let you know your message was heard and may ask you for more information. Your answers will be transcribed and sent to the school administration for further investigation. Administrative actions may sometimes be confidential, but your call is always important.

Q Is a Mobile App available?

Yes. A free mobile app is available for Apple and Android phones at the Apple Store and Google Play.

The Safe School Helpline[®], it's free and confidential 24/7

web: www.safeschoolhelpline.com
 text: 66746, then type TIPS

800-4-1-VOICE ext. 359
 800-418-6423 ext. 359