

# Telehealth Enrollment Packet

English Version

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*Please Complete All Pages*

Please be sure to fill out all information in the packet, signing and dating all required areas.

This enrollment packet is only required to be filled out once. Each school year, you will receive a short information update form to complete and return. If you wish to withdraw your child from the Mitchell County School System Telehealth Clinic, please provide written notice of such request. Thank you for your interest in this program.

**Luellen Tucker, Telehealth Coordinator**

MITCHELL COUNTY SCHOOL SYSTEM TELEHEALTH CLINIC

STUDENT INFORMATION PACKET

Date: \_\_\_\_\_ Grade: \_\_\_\_\_ Homeroom: \_\_\_\_\_ School year: \_\_\_\_\_

**Patient Information**

Name: \_\_\_\_\_

Date of Birth \_\_\_\_\_ Age \_\_\_\_\_ Sex: M / F

Street Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Social Security Number: \_\_\_\_\_ Primary Language: \_\_\_\_\_

Race:

African American/Black Asian Caucasian/White Hispanic/Latino Other \_\_\_\_\_

Student Resides with :

Both Parents Mother Father Step-Parent Grandparent(s) Other: \_\_\_\_\_

**Mother's/Guardian's Information**

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Race: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Number/Ext: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_ Other: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Father's /Guardian's Information**

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Race: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Number/Ext: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Other: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Person to Notify in Case of Emergency (other than parent/guardian)**

Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Other: \_\_\_\_\_

## TELEHEALTH CONSENT

I hereby voluntarily give my consent for my child listed below to receive telehealth services through Mitchell County School System for the purpose of healthcare service(s) and/or procedure(s). I authorize any physician or designated health/mental health professional working with Mitchell County School System Telehealth Clinic to provide care. I understand that additional consent will be obtained prior to each appointment. I understand that during the telehealth consult, details of my child's medical history, examinations, x-rays, and tests will be discussed with other health professionals through the use of interactive video, audio, and telecommunication technology. I understand that a physical examination may take place. I understand that a non-medical technician may be present in the telemedicine studio to aid in the video transmission. I understand that video, audio and/or photo recordings may be taken of the patient during the procedure(s) or service(s). I understand that all existing laws regarding access to my child's medical records apply to these telehealth consultations. Not all telecommunications are recorded and stored. Additionally, dissemination of any patient identifiable images or information for telemedicine interactions to researchers or other entities shall not occur without your consent. Reasonable and appropriate efforts have been made to eliminate any confidentiality risks associated with the telemedicine consultation, and all existing confidentiality protections under federal and Georgia state law apply to information disclosed during a telemedicine consultation. It is my right to withhold or withdraw consent to the telemedicine consultation at any time without effecting my right to future care or treatment or risking the loss or withdrawal of any program benefits to which I would otherwise be entitled. I agree that any dispute arising from a telemedicine consult will be resolved in Georgia, and that Georgia law shall apply to all disputes. I have been advised and understand all potential risks, benefits, and consequences of telemedicine. My healthcare provider has discussed with me the information provided above. I have had the opportunity to ask questions about the information presented in this consent and about the telemedicine consultation. All my questions have been answered, and I understand the written information provided above.

**Patient Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

**Parent/Guardian Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Please list any adult(s), other than parents/ guardians, over the age of 18 who has permission to give consent for your child to participate in a telehealth visit if parents/guardians cannot be reached.**

1. Name: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Home Number: \_\_\_\_\_ Cell Number: \_\_\_\_\_ Other: \_\_\_\_\_

2. Name: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Home Number: \_\_\_\_\_ Cell Number: \_\_\_\_\_ Other: \_\_\_\_\_

3. Name: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Home Number: \_\_\_\_\_ Cell Number: \_\_\_\_\_ Other: \_\_\_\_\_

**I hereby voluntarily give my consent for the above listed person(s) to approve a school-based telehealth visit in the event that I cannot be reached. I understand that I may withdraw my consent for any of the above persons at any time by submitting a written statement to the school nurse or telehealth coordinator. I understand that any person(s) listed above will continue to have my consent to approve a telehealth visit until such signed and dated written statement is received.**

**Parent/Guardian Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

## MEDICAL HISTORY

Name of Primary Care Physician \_\_\_\_\_

Address \_\_\_\_\_ Phone Number \_\_\_\_\_

Name of Dentist \_\_\_\_\_

Address \_\_\_\_\_ Phone Number \_\_\_\_\_

Name of any other Health Care Provider \_\_\_\_\_

Address \_\_\_\_\_ Phone Number \_\_\_\_\_

Name of Pharmacy \_\_\_\_\_

Address \_\_\_\_\_ Phone Number \_\_\_\_\_

### List Medication Allergies

1) \_\_\_\_\_ 2) \_\_\_\_\_

3) \_\_\_\_\_ 4) \_\_\_\_\_

### List All Medical Problems (Ex: Asthma, ADD/ADHD, Autism, Hypertension, etc.)

1) \_\_\_\_\_ 2) \_\_\_\_\_ 3) \_\_\_\_\_

4) \_\_\_\_\_ 5) \_\_\_\_\_ 6) \_\_\_\_\_

### List all Previous Surgeries

1) \_\_\_\_\_ 2) \_\_\_\_\_

3) \_\_\_\_\_ 4) \_\_\_\_\_

### Current Medication List (Include dosage and time)

1) \_\_\_\_\_ 2) \_\_\_\_\_

3) \_\_\_\_\_ 4) \_\_\_\_\_

5) \_\_\_\_\_ 6) \_\_\_\_\_

### Family History (Ex: Hypertension, Cancer, etc.)

Mother \_\_\_\_\_

Father \_\_\_\_\_

Please list any religious/personal beliefs that may affect your care:

\_\_\_\_\_

\_\_\_\_\_

## **MEDICAL HISTORY CONTINUED**

### **PLEASE MARK ALL THAT APPLY**

#### **ENDOCRINE**

- Swelling under arms or neck
- Weakness and tiredness
- Always hungry
- Increased thirst
- Increased urination
- Tends to be too hot
- Tends to be too cold
- Frequent fever and chills
- Night sweats
- Problems going to sleep
- Problems waking up after falling asleep
- Recent weight gain
- Recent weight loss
- Diabetes
- Other \_\_\_\_\_

#### **INFECTIONS**

- Chicken pox
- Hepatitis B
- Hepatitis C
- HIV/AIDS
- Strep Throat
- Other \_\_\_\_\_

#### **PULMONARY**

- Chronic snoring
- Persistent cough
- Coughing up blood
- TB (or exposure to)
- Sleep apnea
- COPD, emphysema or chronic bronchitis
- Asthma
- Other \_\_\_\_\_

#### **NEUROLOGY**

- Frequent headaches
- Migraines
- Seizures
- Stroke or paralysis
- Memory problems
- Meningitis
- Nerve damage to feet/hands
- Other \_\_\_\_\_

#### **EARS, NOSE & THROAT**

- Wears glasses or contacts
- Eye drainage
- Blurry vision
- Recent changes in vision
- Decreased hearing
- Earache or drainage
- Ringing in ears
- Allergies (Seasonal)
- Sinus problems
- Frequent nose bleeds
- Frequent sore throat
- Tongue/mouth sores
- Goiter/thyroid problems
- Neck pain or lumps
- Any change in voice
- Dental problems
- Other \_\_\_\_\_

#### **HEMATOLOGY**

- Anemia/low blood count
- Sickle cell disease
- Bleeding/bruising easily
- Cancer (Please list \_\_\_\_\_)
- Chemo/Radiation exposure
- Other \_\_\_\_\_

#### **MUSCULOSKELETAL**

- Frequent pain in fingers or hands
- Muscle or joint pain
- Leg cramps with exercise
- Leg cramps at night
- Arthritis
- Other \_\_\_\_\_

#### **GENITOURINARY**

- Frequent urination
- Burning on urination
- Difficulty starting urination
- Incontinence
- Kidney stones
- Kidney disease
- Other \_\_\_\_\_

#### **CARDIOVASCULAR**

- Chest pain
- Heart palpitations
- Dizziness upon standing
- Swelling in feet/hands
- High blood pressure
- High cholesterol
- Fainting spells
- Shortness of breath with exercise
- Heart murmur
- Other \_\_\_\_\_

#### **GASTROINTESTINAL**

- Frequent heartburn
- Decreased appetite
- Frequent nausea or vomiting
- Liver disease
- Jaundice or hepatitis
- Difficulty swallowing
- Stomach pain
- Recent change in bowel habits
- Frequent diarrhea
- Frequent constipation
- Incontinence
- Bloody stools
- Rectal pain
- Hemorrhoids
- Rectal fissure
- Parasites or worms
- Pancreatitis
- Other \_\_\_\_\_

#### **BEHAVIORAL / MENTAL**

- Nightmares
- Bedwetting
- Eating problems
- Thumb sucking
- Discipline problems
- Overactive/hyperactive
- Shyness/social avoidance
- Sleeping problems
- Developmental delays
- Learning disabilities
- Depression
- Anxiety
- Cries often
- Feels sad
- Hears voices
- Anger
- Diagnosed behavioral/mental disorder
- (Please list \_\_\_\_\_)
- Other \_\_\_\_\_

**My signature indicates that all medical history is true and accurate to the best of my knowledge.**

**Parent/Guardian Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

## AUTHORIZATION TO BILL INSURANCE

**Please note that Mitchell County School System Telehealth Clinic is not responsible for billing or for the collection of any associated fees for the services provided. Your insurance will be billed by the physician's office, and you will be responsible for copays, deductibles, or any other charges not covered by your insurance.**

Patient's Name \_\_\_\_\_

Patient's Date of Birth \_\_\_\_\_ Patient's Social Security Number \_\_\_\_\_

### **Primary Insurance Company**

Insurance Company \_\_\_\_\_ Person Insured \_\_\_\_\_

Insured's Date of Birth \_\_\_\_\_ Insured's Social Security Number \_\_\_\_\_

Policy or Member Number \_\_\_\_\_ Group Number \_\_\_\_\_

### **Secondary Insurance Company** (if applicable)

Insurance Company \_\_\_\_\_ Person Insured \_\_\_\_\_

Insured's Date of Birth \_\_\_\_\_ Insured's Social Security Number \_\_\_\_\_

Policy or Member Number \_\_\_\_\_ Group Number \_\_\_\_\_

### **Responsible Party**

Name \_\_\_\_\_

Date of Birth \_\_\_\_\_ Employer \_\_\_\_\_

## **A COPY OF YOUR INSURANCE CARD IS REQUIRED**

Information on this form is protected health information (PHI) and is to be treated as confidential under HIPPA rules, privacy & security. All services are charged directly to the patient or the patient's representative and/or insurance company by the provider. Acknowledgement: I consent to the use of PHI for purposes of treatment, payment and operations. I authorize the entity to use the PHI as needed. I authorize that payment of benefits be made on my behalf directly to the provider. I understand that I am financially responsible for all charges not covered by insurance.

**Parent/Guardian Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

## HIPAA AND OUR PATIENTS

The HIPAA (Health Insurance Portability and Accountability Act) Privacy Rule became law in 1996. The Office for Civil Rights enforces the HIPAA Privacy Rule, which protects the privacy of identifiable health information. This rule essentially controls the use and disclosure of what is known as Protected Health Information. We are required to provide you with the attached notice. We encourage you to read the information concerning our privacy practices. It is your copy to keep.

I acknowledge receipt of the HIPAA Notice of Privacy Practices from Mitchell County School System Telehealth Clinic.

**Parent/Guardian Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

# NOTICE OF INFORMATION PRACTICES

This notice describes how information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

## Understand your Health Record/Information

Each time you visit a hospital, physician, or other healthcare provider, a record of your visit is made. Typically, this record contains your symptoms, examination and test results, diagnoses, treatment, and a plan for future care or treatment. This information, often referred to as your health or medical record, serves as a:

- ◆ Basis for planning your care and treatment
- ◆ Means of communication among the many health professionals who contribute to your care
- ◆ Legal document describing the care you received
- ◆ Means by which you or a third-party payer can verify that services billed were actually provided
- ◆ A tool in education health professionals
- ◆ A source of data for medical research
- ◆ A source of information for public health officials charged with improving the health of the nation
- ◆ A source of data for facility planning and marketing
- ◆ A tool with which we can assess and continually work to improve the care we render and the outcomes we achieve

Understand what is in your record and how your health information is used helps you to:

- ◆ Ensure its accuracy
- ◆ Better understand who, what when, where, and why other may access your health information
- ◆ Make more informed decisions when authorizing disclosure to others

## Your Health Information Rights

Although your health record is the physical property of the healthcare practitioner of facility that compiled it the information belongs to you. You have the right to:

- ◆ Request a restriction on certain uses and disclosures of your information as provided by 45 CFR 164.522
- ◆ Obtain a paper copy of the notice of information practices upon request
- ◆ Inspect and copy your health record as provided in 45 CF 164.528
- ◆ Obtain an accounting of disclosures of your health information as provided in 45 CFR 164.528
- ◆ Request communications of your health information by alternative means or at alternative locations
- ◆ Revoke your authorization to use or disclosed health information except to the extent that action has already been taken.

## Our Responsibilities

This organization is required to:

- ◆ maintain the privacy of your health information
- ◆ Provide you with a notice of our legal duties and privacy practices with respect to information we collect and maintain about you
- ◆ abide by the terms of this notice
- ◆ notify you if we are unable to agree to a requested restriction
- ◆ accommodate reasonable request you may have to communicate health information by alternative means or at alternative locations

We reserve the right to change our practices and to make the new provisions effective for all protected health information we maintain. Should our information practices change, we will mail a revised notice to the address you've supplied us.

We will not use or disclose your health information without your authorization except as described in this notice.

## For More Information or to report a Problem

If you have questions and would like additional information, you may contact the director of health information managed at **367-9841 extension 1530**

If you believe your privacy rights have been violated, you can file a complaint with the director of health information management or with the health and Human Services. There will be no retaliation for filing a complaint.

## Examples of Disclosures for Treatment, Payment and Health Operations

*We will use your health information for treatment.*

**For example: Information** obtained by a nurse, physician, or other member of your healthcare team will be recorded in your record and used to determine the course of treatment that should work best for you. Your physician will document in your record his or her expectations of the members of your healthcare team. Members of your healthcare team will then record the actions they took and their observations. In that way, the physician will know how you are responding to treatment.

*We will use our health information for payment.*

**For example: A bill** may be sent to you or a third-party payer. The information on or accompanying the bill may include information that identifies you, as well as your diagnosis, procedures, and supplied used.

*We will use your health information for regular health operations.*

**For Example: Members** of the medical staff, the risk or quality improvement manager, or members of the quality improvement team may use information in your health record to assess the outcomes in your case and others like it. This information will then be used in an effort to continually improve the quality and effectiveness of the healthcare and service to provide.

**Business associates:** There are some services provided in our organization through contracts with business associates. Examples include physician services in the emergency department and radiology, certain laboratory tests, and anesthesiology services. When these services are contracted, we may disclose your health information to our business associate so that they can perform the job we've asked them to do and bill you or your third-party payer for services rendered. To protect your health information, however, we require the business associate to appropriate safeguard your information.

**Patient Satisfaction Survey:** We may disclose minimal information in order to complete patient satisfaction surveys, which are conducted to improve services provided by the system.

**Directory:** Unless you notify us that you object, we will use your name, location in the facility, general condition, and religious affiliation for directory purposes. This information may be provided to members of the clergy and, except for religious affiliation, to other people who ask for you by name.

**Notification:** We may use or disclose information to notify or assist in notifying a family member, personal representative, or another person responsible for your care, your location and general condition.

**Communication with family:** Health professionals, using their best judgement, may disclose to a family member, other relative, close personal friend or any other person you identify, health information relevant to that person's involvement in your care or payment related to your care.

**Research:** We may disclose information to researchers when their research has been approved

by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your health information.

**Coroner, medical examiners, and funeral directors:** We may disclose health information for the purpose of identifying a deceased person, determining a cause of death, or duties as authorized by law.

**Appointments:** We may use your information to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to the individual.

**Organ procurement organizations:** consistent with applicable law, we may disclose health information to organ procurement organizations or other entities engaged in the procurement, banking, or transplantation of cadaveric organs, eyes, or tissue for the purpose of facilitating donation and transplantation.

**Marketing:** We may contact you to provide appointment reminders or information about treatment alternative or other health-related benefits and services that may be of interest to you.

**Fund raising:** We may contact you as part of a fund-raising effort.

**Food and Drug Administration (FDA):** We may disclose to the FDA health information relative to adverse events with respect to food, supplements, product and product defects, or post marketing surveillance information to enable product recalls, repairs, or replacement.

**Workers Compensation:** We may disclose health information to the event authorized by and to the extent necessary to comply with laws relating to workers compensation or other similar programs established by law.

**Public Health:** As required by law, we may disclose your health information to public health or legal authorities charged with preventing or controlling disease, injury, disability, or recording vital events such as birth or death.

**For example:** Information may be disclosed for use in reports of abuse, neglect, or domestic violence or as required by laws that require the reporting of certain types of wounds or other physical injuries. Furthermore, we may disclose information in compliance with requirements of a valid court order, warrant, subpoena, or summons, as well as in response to a law enforcement official's request for such information for the purpose of identifying or locating a suspect, fugitive, material witness, or missing person or about an individual who is or is suspected to a victim of crime.

**Correctional institution:** Should you be an inmate of a correctional institution, we may disclose to the institution or agents thereof health information necessary for your health and the health and safety of other individuals.

**Law enforcement:** We may disclose health information for law enforcement purposes as required by law or in response to a valid subpoena.

Federal law makes provision for your health information to be released to an appropriate health oversight agency, public health authority or attorney, provided that a work force member or business associate believes in good faith that we have engaged in unlawful conduct or have otherwise violated professional or clinical standards and are potentially endangering one or more patients, workers or the public.

Effective Date: 04 14 03