

Dear Plan Members

We are writing you to let you know that St. Agnes Medical Center issued a notice to terminate its Contracting Hospital Agreement with Anthem effective May 31, 2018. This has nothing to do with the current proposal being discussed by the District's Insurance Committee.

How do members know if their doctor is affected by this hospital termination?

Many doctors have admitting privileges at more than one hospital. Just because a member's doctor may have admitting privileges at St. Agnes Medical Center does not necessarily mean that a doctor cannot treat his or her patients at another participating hospital. Make sure to contact your medical provider directly to see how they are affected by this situation.

Did Anthem notify PPO physicians about the current contract termination?

On May 2, 2018 Anthem mailed letters to physicians who maintain privileges/affiliations at St. Agnes Medical Center that explained the pending contract termination. These letters encouraged physicians to obtain alternate admitting privileges and/or arrange for the redirection of members to alternate participating hospitals. Additional letters to physicians were mailed immediately following the hospital's termination to inform them that the contract did in fact terminate while again asking that they gain alternate admitting privileges if they have not already done so.

What other participating hospitals are located near St. Agnes Medical Center?

Anthem has a statewide hospital network of over 300 acute care facilities. The Find a Doctor function at www.anthem.com/ca can be used to locate a participating hospital in a specific area. The following is a partial list of alternate participating acute care hospitals in the St. Agnes Medical Center service area:

Clovis Community Hospital 2755 Herndon Ave, Clovis, Ca 93611

Community Medical Center Fresno, 2823 Fresno Street Fresno, Ca 93721

Fresno Heart and Surgical Hospital, 15 E Audubon Drive, Fresno, Ca 93720

Fresno Surgical Hospital, 6125 N Fresno Street, Fresno, Ca 93710

Madera Community Hospital, 1250 E. Almond Avenue, Madera, Ca 93637

What if a plan member is in-patient at St. Agnes Medical Center on the day the contract terminated?

If a member is in-patient was in-patient at 11:59pm the day before the contract terminates, the member will continue to receive uninterrupted care at St. Agnes Medical Center until he or she

is discharged. In addition, the member's in-network benefit level will apply for the entire in-patient stay.

Continuity of Care

Members in a current course of treatment at St. Agnes Medical Center as of the contract termination date, for one of the following conditions, MAY be eligible to receive continuity of care/completion of covered services: An Acute condition, Serious Chronic Condition, Pregnancy, Terminal Illness or Care of a Child (age 0-36 months).

In order to determine if you qualify for continuity of care, need to determine specific plan benefits or have general questions please contact Advantek at (866) 556-7655.