

Infinite Campus User Password Reset

Parent Portal Log In and Online Registration use the same password

Notice to Current users of Infinite Campus - if you have forgotten your user name or password, there is a link on the log in page to click to reset yourself, no need to call the school. If you cannot get the reset done from the link, please call 270-831- 8784 or email OLR@HENDERSON.KYSCHOOLS.US .

First Time User of Infinite Campus with students currently enrolled – Parents who have never logged into Parent Portal will need to contact to call 270-831- 8784 or email OLR@HENDERSON.KYSCHOOLS.US to get an Activation Key to be used to set up your account. Once you have an Activation Key, click the Infinite Campus Parent Portal link under Quick Links on any HCS main web page to set up your account.

New Students to Henderson Co Schools – a parent who will register a NEW student, meaning this will be the first time this parent has **EVER** had a child in **ANY** HCS will not be able to log into Parent Portal until registration is done and enrollment approved. There is a special online registration link for you. The link will only be available at the local school. You **MUST** go to the local school to complete online registration and provide required new student forms.

Infinite Campus Log In Passwords for Parent Portal and Online Registration must be:

1. At least 9 characters long
2. A combination of letter, numbers, and symbols

Future Password Resets - Any future password resets can be done by the user by clicking the **FORGOT PASSWORD link** on the Infinite Campus log in page. The User Name can be retrieved by clicking the **FORGOT USER NAME link**. You do not need to call the school.

If you need assistance logging into Infinite Campus, please call 270-831- 8784 or email OLR@HENDERSON.KYSCHOOLS.US.