Mr. Galbraith’s economics class was asked to conduct public opinion polls on banking fees and services, exploring the need to control fees versus the desire for new or more flexible services. Half of the class conducted Poll A; the other half conducted Poll B. Review the Economic Skills feature on page 249 of your textbook. Then analyze the questions in and responses to the two polls shown below and answer the questions that follow.

1. What is the purpose of the polls?

2. Point out key words and phrases in the introductions to Poll A and Poll B that show a bias in favor of banks or in favor of consumers.

3. Why do you think a larger percentage of people agree with statement A in Poll A than with statement A in Poll B?

4. What argument might a banker make using the results from statement C in Poll B?

5. If you were a politician trying to get accurate information about the public’s opinion on banking fees, how would you rephrase the three statements in these polls?
   a. _____________________________________________
   b. _____________________________________________
   c. _____________________________________________