

Chromebook 1-1 Questions & Answers for Students

You can find an updated version of this document on your class advisory google classroom.

Do I need to bring my chromebook to school everyday?

YES. You need to bring your charged chromebook and headphones to school everyday. You will be using it in all of your classes throughout the day and your teacher will expect you to have your charged chromebook in class everyday.

Can I bring my own laptop *instead* of my school issued chromebook?

NO. You must have your charged school issued chromebook with you everyday. Here are just a few reasons why:

- There are certain things that your school issued chromebooks can do, that a personal laptop cannot do.
- Your personal chromebook is not connected to the security features in our domain.
- Carrying a laptop to and from school is hard on the computer. We would rather you carry the school issued chromebook around, not your more expensive, personal laptop.
- We don't want *any* computer to get stolen, especially your nicer, more expensive personal laptop.

What if I forget my chromebook?

You need to bring your charged chromebook to school everyday. If you forget your chromebook:

1. Go to the library as soon as you get to school. Bring your student ID card!
2. Check out a loaner chromebook from Mrs. Marquez (the library clerk).
3. Use the loaner chromebook throughout the rest of the day.
4. Return your chromebook to the library before 3pm.

Will there be extra chromebooks in my classrooms that I can use?

NO. There will no longer be carts of chromebooks in classrooms. If you don't bring your Del Mar chromebook to school, you have to go to the library and get a loaner computer for the day.

What if my chromebook stops working?

Bring your chromebook to the library (don't forget your ID card). There will be a google form that you will need to fill out. Trade in your chromebook for a loaner chromebook. Your chromebook will be returned to you when it's fixed!

What if my chromebook, charger, or bag is lost or stolen?

Immediately see Mrs. Gutierrez in the front office.

Do I need to get headphones/earbuds?

YES. You will need to bring headphones that are compatible with your chromebook to every class, everyday. You can buy earbuds in the student store for \$2.

Can I leave my chromebook in my locker?

NO. Your locker is not a safe place to store your chromebook and the temperature in your locker (hot or cold) will damage your chromebook. Since you will bring your computer to all of your classes, it should not be in your locker during the day. During PE you may keep your computer in your PE locker. Don't leave your chromebook in your locker overnight.

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What do I do if I bring my chromebook but it is not charged or runs out of batteries?

You need to bring your charged chromebook to school everyday. If it is not charged or runs out of batteries during the day you can charge your chromebook in one of the charging towers in library or in a classroom (but please politely ask your teacher first).

How long to I get to keep this chromebook?

You get to keep your chromebook as long as you are a Del Mar student. You will keep it over the summer. However, if you will be moving or won't be returning to Del Mar, you will need to turn in your chromebook as part of the checkout process.

Can my friends / family use my chromebook?

No, it is YOUR chromebook.

What if I don't have internet at home?

Go to the library and tell the Mrs. Marquez (the library clerk) that you need to check out a hot-spot. She will give you a google form to complete, turn in your computer and get a loaner computer, when you get a summons, go back to the library and collect your computer and hot-spot. You should also set up google Drive offline.

What if I don't want a chromebook? OR What if my parent/guardian doesn't want me to have a chromebook?

Your chromebook is like your textbooks, notebooks, and binder all rolled into one. If you don't have a chromebook you will be missing an essential tool for success in school. If you or your parent/guardian have concerns please talk to an administrator immediately.

How do I log on to my chromebook?

Username:

- Your student ID #@my.cuhsd.org
- **Example:** 523456@my.cuhsd.org

Password:

- If you used a Del Mar chromebook last year your password has not changed.
- If you are new to Del Mar your password is:
 - **Formula:** (Last two digits of your student campus ID*) (dash) (month and day of your birthday)
*Your student campus ID number is different from the ID# you use for the username. This number is printed on your schedule in a box called "student #" and it starts with a 0.
 - **Example:**
 - If my student number is 012345 and my birthday is May, 6 my password is: FourFive-0506
 - Notice that the last two digits of the campus ID are written as words (not numbers) and the first letter in each word is capitalized.

What do I do if I have a question about my chromebook?

- You can go to the library during lunch and talk to a GenYES Student Technology Leader.
- You can email the GenYES Student Technology Leaders and they will help answer your question(s) [delmargenyes@my.cuhsd.org]
- Visit the IT office hours (more information on this coming soon!)

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How do I change my password?

1. Go to <https://www.cuhsd.org/>
2. Hover over the Parents & Students tab
3. Click Student Resources
4. Click on the the gear icon (like the image below) and follow the directions.



5. Set a strong password that you will remember and write it down somewhere safe.

What if I forget my password?

Any of your teachers can reset your password for you.

Can I get my own bag?

Yes. But make sure it properly protects your chromebook and don't lose the original bag or you will have to pay for it. Also, make sure to put your extra ID card in your new bag so we know whose it is if you leave it in a classroom.

Can I put school appropriate stickers on my chromebook?

NO. You may purchase a case for your chromebook and put stickers on that but you may not put any stickers directly on the chromebook.

Can I take the stickers off of my chromebook?

Some of them. You may take the stickers off the TOP of your chromebook but do not remove either of the barcodes on the bottom of the chromebook. If you remove the bar codes it is like you lost the entire chromebook..

What's the deal with the ID card in my chromebook bag?

The ID card that is in your chromebook bag must **STAY IN THE CHROMEBOOK BAG**. Since all the bags look the same, this is the easiest way to determine which chromebook is yours. You **CAN NOT** use the ID card to get into any school events. sports games, or dances so please don't take it out of your bag.