

**Pleasanton
Unified School
District
2019-2020
Parent Liaison
Team**



**WE
ARE
HERE
TO
HELP**

*Ms. Tonya Bass, Ms. (Rosa) Isela Torre, Ms. Martha Acebedo, Ms. Viviana Suarez,
Ms. Stacey Kang, Ms. Ivy Chuang, Ms. Patty Blair & Ms. Shveta Geddam*

parent-liaisons@pleasantonusd.net

What do we do?

Our primary role is to empower parents/guardians to become active participants in the education of their children. Much of the work is with families who are not familiar with our systems. The primary objective is to assist parents/families so that all students can achieve to their full potential.

Just a few of the many things liaisons do;

- Connect families to resources for food, clothing ([work at the Hanger](#)), medical etc.
- Refer families to PUSD social workers and school nurses when appropriate.
- Provide technology for students who are lower income.
- Provide academic coaching for students who need it.
- Connect families to school activities and the greater school community.
- Coordinate family education workshops, classes & the new PUSD mentoring program.
- Help parents how to access and navigate Q and Naviance.
- Facilitate FAFSA workshops for immigrant parents/students and help/support students/parents with college scholarships support, or other financial aid.
- Facilitate college information nights for immigrant parents.
- Help students & families with Q.
- **NEW for 2019-2020**, through a partnership with the Alameda County Transit Authority & Wheels PLs can assist in providing Clipper cards for income qualified students.

Where do we work?

Literally, everywhere. Though liaisons are assigned to schools and have a “schedule” to be sure they are available to families, they collaborate with one another to help families across the district. All liaisons are available to assist any family in need. And most liaisons are bilingual, knowing (at least) one language other than English allowing us to support families in their native language.

The liaisons also coordinate family serving programs like [School Smarts](#), the PUSD Mentoring program (new in 19/20), the Youth Clipper Card program (also new in 19/20), the Hanger, & the PUSD Mariachi Music program.

Please reach out to the liaison who can meet the needs of your family/student, regardless of the school assignment. They travel to where they are needed when they are needed.

[Click here for liaison School assignment and contact information for 2019-2020.](#)



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When should I contact a liaison?

Any time you have a student who is part of a “high needs” population (Low income and/or, EL and/or, Foster & Kinship) who is not experiencing success in school or who you think need help with basic resources. If you are ever unsure if we can help, please still reach out! Don’t know which liaison to contact? That’s okay too! Just email

parent-liaisons@pleasantonusd.net and someone will get back to you ASAP.

How do I request a Chromebook or HotSpot for a student? Who qualifies?

The Chromebook loaner program was originally established for students who are low income. That said, we are fully aware that there are families who may not qualify for F/R lunch and who still can not afford to purchase technology for their students. We do our best to get to know our families and meet their needs. Now that our district is mostly 1:1 with devices we are shifting to providing hotspots. Please let us know if you suspect a student needs internet access.

[Click here to request a Hotspot and/or a Chromebook loaner device](#)

I have a student who is not receiving free or reduced lunch, and I think they need it. What do I do?

Contact a parent liaison. The liaison will look into the status and contact the family. Our liaisons are discreet and protect the privacy of our families. The liaison can work with the administration to provide supporting information when this is the best course of action.