## **HOW TO ADDRESS A CONCERN**

The Allen Park Board of Education and the Superintendent expect that all concerns be treated with respect. All persons will be assisted by the best person to help them with their concerns regarding their children and their schools. The flowchart explains some general guidelines and is consistent with Board Policy.

It is the desire of the Board to rectify any misunderstandings by direct discussion of an informal type among the interested parties. It is only when such informal meetings fail to resolve the differences, shall more formal procedures be employed.

Any requests, suggestions, or complaints reaching the Board, Board members, and administration shall be referred to the Superintendent for consideration.

