Resources - Quick Reference
The following information is also available in the Ada & Canyon County Self Rescue Manuals!

➔ Rent Assistance

◆ Ada County Indigent Services (208) 287-7960 - ADA COUNTY ONLY
  • Can assist w/rent, certain utilities (power, gas & water only), funerary assistance
  • Assistance is limited to one month's assistance (one payment) in a 12-month period.
  • The county will consider such applications only when no other alternative is available to the applicant.
  • Please contact them directly or visit their website to obtain more information or to schedule an appointment.

◆ Idaho Department of Health & Welfare Navigators (Dial 2-1-1 & ask to speak w/a Navigator)
  • State-wide (based on region)
  • Provides utility assistance, rent assistance, security deposit assistance for households w/children

◆ St. Vincent de Paul (Ada County and Mountain Home: 208-331-2208 / Caldwell: 208-919-2940 (English) or 208-571-2160 (Spanish) / Nampa: 208-466-3400 )
  • Assistance w/utilities, rent, move-in costs, clothing, furniture, transport., prescriptions; typically help w/up to $150 paid directly to business (amnt may be flexible case-by-case); call & leave a message
  • Leave a message with name, phone number, zip code and need. Speak slowly and clearly. A volunteer will call you back within 48 hours. The call may be from a blocked number – Please answer it! If you don’t receive a
call back, please call the Helpline again. The caller will arrange a visit to your home to discuss your needs and to arrange specific assistance. The home visit will be conducted by two St. Vincent volunteers.

- **Prescription Assistance Program 208-344-9737**

➡️ **Security Deposit Assistance**

- **Boise VA Medical Center Homeless Veterans Program** (208-422-1000)
  - Provides housing solutions, employment opportunities, health care, justice and reentry related services for veterans
- **Idaho Department of Health & Welfare Navigators** (Dial 2-1-1 & ask to speak w/a Navigator)
  - Provides utility assistance, rent assistance, security deposit assistance for households w/children
- **Our Path Home** (Ada: 208-495-4240)
  - Starting point for people experiencing homelessness; screens for rapid re-housing programs; provides information on resources
- **St. Vincent de Paul** (Ada County and Mountain Home: 208-331-2208 / Caldwell: 208-919-2940 (English) or 208-571-2160 (Spanish) / Nampa: 208-466-3400 )
  - Assistance w/utilities, rent, move-in costs, clothing, furniture, transport., prescriptions; typically help w/up to $150 paid directly to business (amnt may be flexible case-by-case); call & leave a message
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  - **Prescription Assistance Program 208-344-9737**

➡️ **Utility Assistance**

- **El-Ada Community Action** (208-345-2820) / WICAP - Western Idaho Community Action Partnership (208-454-0675)
  - Service area: Ada + Canyon + Elmore County
  - Utility assistance, personal care items and diapers, homeless prevention and move-in costs and rapid rehousing for veterans
- **Ada County Indigent Services** (208) 287-7960 - ADA COUNTY ONLY
  - Can assist w/rent, certain utilities (power, gas & water only), funerary assistance
● Assistance is limited to one month’s assistance (one payment) in a 12-month period.
● The county will consider such applications only when no other alternative is available to the applicant.
● Please contact them directly or visit their website to obtain more information or to schedule an appointment.

◆ Idaho Department of Health & Welfare Navigators (Dial 2-1-1 & ask to speak w/a Navigator)
  ● Provides utility assistance, rent assistance, security deposit assistance for households w/children

  ● Project Share provides energy & heating assistance

◆ St. Vincent de Paul (Ada County and Mountain Home: 208-331-2208 / Caldwell: 208-919-2940 (English) or 208-571-2160 (Spanish) / Nampa: 208-466-3400 )
  ● Assistance w/utilities, rent, move-in costs, clothing, furniture, transport., prescriptions; typically help w/up to $150 paid directly to business (amnt may be flexible case-by-case); call & leave a message
  ● Leave a message with name, phone number, zip code and need. Speak slowly and clearly. A volunteer will call you back within 48 hours. The call may be from a blocked number – Please answer it! If you don’t receive a call back, please call the Helpline again. The caller will arrange a visit to your home to discuss your needs and to arrange specific assistance. The home visit will be conducted by two St. Vincent volunteers.
  ● Prescription Assistance Program 208-344-9737

➔ Mortgage Assistance

◆ IHFA - Idaho Housing and Finance Association (208-331-4700)
  ● Under contract with the Department of Housing and Urban Development (HUD)

◆ Idaho Department of Health & Welfare Navigators (Dial 2-1-1 & ask to speak w/a Navigator)
  ● Provides utility assistance, rent assistance, security deposit assistance for households w/children

◆ Economic Opportunity (Kathleen Nelson: 208-336-5533)
  ● Refer if individuals are over 50% AMI
  ● Can offer up to $1500 loans at 12% interest, which people must repay within 18 mos.
● Require ID, income level, two months of banks statements
● Approval only takes 1-2 business days
● Provides tools and resources necessary for financial resilience to socially and economically disadvantaged individuals.
● Provides the knowledge to change, the support to grow and the confidence to succeed from asset development and credit building to financing and business planning.

➔ Housing Navigation
◆ Our Path Home (Ada: 208-495-4240)
● Starting point for people experiencing homelessness; screens for rapid re-housing programs; provides information on resources
● Every Thursday from 12pm-2pm, Our Path Home hosts a Housing Clinic workshop for individuals needing assistance with:
  ○ Navigating the housing system
  ○ Filling out applications
  ○ Making phone calls
  ○ Creating reasonable accommodation requests
  ○ Accessing other resources
  ○ Any other housing related difficulties that are causing barriers to housing
● Workshop is open to anyone who is experiencing homelessness and anyone who is imminently at risk of going into homelessness
◆ Facebook Marketplace
● This site often features posting from individuals seeking roommates, newly-available units (apartments, rooms for rent, etc.), or opportunities to take over other people’s leases
◆ Craigslist (per city)
● This site often features posting from individuals seeking roommates, newly-available units (apartments, rooms for rent, etc.), or opportunities to take over other people’s leases
◆ Other Housing Sites:
  ● Zillow.com
  ● HousingIdaho.com
  ● Apartments.com

➔ Employment Navigation
◆ Idaho Department of Labor (208-332-3570)
- [https://labor.idaho.gov/dnn](https://labor.idaho.gov/dnn)
- This site includes job listings, Workforce Innovation and Opportunity Act (WIOA) trainings, online job seeker resources, and information regarding apprenticeships, assistance programs, unemployment insurance, veterans services, work opportunity tax credit (WOTC), and various other resources/programs

**Boise Valley Economic Partnership** (208-472-5229)
- [https://www.bvep.org/lifestyle/job-seekers](https://www.bvep.org/lifestyle/job-seekers)
- Provides unique job listings available through several different staffing agencies, including Adecco, Elwood Staffing, Experis, Manpower, and Spherion

**Vocational Rehab** (208-322-3738)
- [https://vr.idaho.gov/](https://vr.idaho.gov/)
- This is a state-federal program whose goal is to assist people with disabilities prepare for, secure, retain or regain employment
- They have various programs, online tools, in-person trainings, and resources which can be utilized for individuals seeking employment

**Other Employment Sites:**
- Indeed.com
- BoiseldahoJobs.com
- Official Idaho Website ([http://www.idaho.gov/services/?s=jobs](http://www.idaho.gov/services/?s=jobs))
- Craigslist (per city)
- Facebook
- Linked In

**Legal Assistance**

**Concordia Housing Clinic** (208-639-5422) - ADA COUNTY ONLY
- Contact if struggling to get landlord to fix problems in residence, landlord has turned off or threatened to turn off utilities, if fighting to return security deposit, or if landlord is not complying w/Idaho's eviction process

**Idaho Legal Aid** (208-746-7451)
- State-wide hotline for anyone with legal issues related to their housing
- Any Nampa clients that need representation in eviction court or support with other legal issues, connect them to Erik Johnson (208-297-6986) Attorney at Law & Migrant Farmworker Law Unit Director for Idaho Legal Aid

**Intermountain Fair Housing Council / IFHC** (208-383-0695)
• Helps represent individuals who feel they are being discriminated against in their housing

➔ Abuse/Violence Resources - *Always call 9-1-1 in emergencies!*

◆ **Idaho Domestic Violence Hotline** STATE-WIDE (1-800-669-3176)

◆ **Ada County:**
  • **Idaho Coalition Against Sexual & Domestic Violence** (208-384-0419)
  • **FACES of Hope** (208-577-4400)
    ○ Emergent services are available 24/7/365 by visiting facility
    ○ Non-emergent services are available weekdays 8am-5pm
    ○ Call on weekdays to schedule an appointment
  • **Health & Welfare Adult Protection** (208-332-1745)
    ○ Crisis line for reporting adult or elderly abuse
  • **Health & Welfare Child Protection** (208-334-5437)
    ○ Crisis line for reporting child abuse
  • **Women & Children’s Alliance / Crisis Center - WCA** (208-343-3688)
    ○ Domestic Violence Hotline (24 hrs) 208-343-7025
    ○ Rape Crisis Hotline (24 hrs) 208-345-7273

◆ **Canyon County:**
  • **Advocates Against Family Violence** (208-459-4779)
    ○ Hotline (24 hrs) 1-877-459-4779
  • **Child Protection**
    ○ Caldwell 208-455-7000
    ○ Nampa 208-465-8452
  • **Women & Children’s Alliance - WCA**
    ○ Domestic Violence Hotline (24 hrs) 208-343-7025
    ○ Rape Crisis Hotline (24 hrs) 208-345-7273

➔ Healthcare Resources

◆ **St. Alphonsus - Financial Assistance Program** (866-626-7272)
  • All patients, regardless of race, creed, gender, age, or national origin, may apply for financial assistance from Saint Alphonsus either in advance of or after receiving covered services.
  • Eligibility is determined on an individual basis, taking into account factors such as family size, income, assets, and insurance status.
  • Can apply for procedures that are 6 months out or 240 days back
  • Partial or Full assistance is based on Federal Poverty Level

◆ **St. Luke’s - Financial Assistance Program** (1-800-342-3432)
• St. Luke’s provides financial assistance for qualifying patients who need help paying for some or all emergency or medically necessary care they received in a St. Luke’s facility or by a St. Luke’s provider. This program was developed to assist low-income, uninsured, or underinsured patients, and those with catastrophic medical bills.

• To be eligible for financial assistance the patient must:
  ○ Complete the Financial Care Application and submit all required supporting documentation.
  ○ In some instances assets may be used to determine financial care.
  ○ Have a family income at or below 400% of the Federal Poverty Level.
  ○ Receive medically necessary services, as determined by the treating physician.
  ○ Have not been denied government assistance due to lack of cooperation.
  ○ Have charges billed to their insurance, if the patient has insurance.

◆ St. Vincent de Paul - Prescription Assistance Program (208-344-9737)

• The Prescription Assistance Program assists our neighbors in need obtain medication they are unable to afford.

• Some of the criteria required for this program are:
  ○ Must not have private health insurance or Medicaid;
  ○ Must meet specific financial criteria;
  ○ Must be under the care of a licensed prescriber, such as a physician, nurse practitioner or clinical nurse specialist.