

## Who to Contact

The Technology Department works closely with Curriculum and Instruction, HR, and other departments. Sometimes it's a bit unclear who to contact about what. Hopefully the list below will be helpful.

For problems with computer hardware or software, email, projectors, Starboards, document cameras, printers, phones, access to the internet, voicemail, or login or email password problems, please put in a [Technology Help Request](#). When necessary, use a neighboring computer or submit through a co-worker's computer. You can access the tech request system from any web browser in or out of the district.

For problems with PowerTeacher, please first contact your campus PEIMS clerk/Registrar. Otherwise, contact [Nancy Lessner](#), 469-742-8005.

For problems with GSuite or Google Classroom, please contact [Michael Voth](#), 469-742- 8770.

For questions regarding iStation, please contact [Megan Frankenberg](#), 469-742-8314.

For questions on AESOP or Safe Schools, please contact [Melissa Page](#), 469-742- 8013.

For Eduphoria Aware, please contact [D'Ann Bickford](#), 469-742-8019.

For Eduphoria Workshop, please contact [Stephani Kranz](#), 469-742-8033

For Read Naturally, please contact [Tamara Sakuda](#), 469-742-8437.

For problems accessing the web page, please put in a [Technology Help Request](#).

To report problems with content on the Lovejoy ISD web page, please contact [Pam Brooks](#), 469-742-8522.