

Student Meal Account Procedures

Online Payments

This is the most efficient way to put money on your student's account. Payments made online are posted to student meal accounts within 24-48 hours. Your student's meal account balance is listed on this website. If the balance is in (parenthesis), it signifies a negative balance.

- Online payments & balances: <https://wa-centralvalley.intouchrecepting.com>
- Individual transactions & balances: www.mymealtime.com

A convenience fee of \$2.00 per transaction is charged for online payments and purchases per student. If you have multiple students, you can request a family nutrition services account to avoid paying more than one convenience fee. To request a family account, please email Shelley Ehlert at sehler@cvsd.org with your students' names.

Other Payments Accepted

Cash or personal check payments are also accepted at all of our Central Valley school offices.

Parental Control

At any time, parents/guardians may put purchasing limits on their children's meal accounts. Please contact our office at 558-5417 for more details.

Low and Negative Meal Account Balances

- Any student requesting a full meal will be allowed one regardless of account balance, unless there are parental controls prohibiting meal account purchases.
- If a student's account is negative, only full meals are allowed to be charged; snacks or extra items such as additional milk and extra entrees cannot be purchased.
- Notifications to parents/guardians are made weekly through email when student balances are negative. To ensure receipt of these notices please keep your contact information up-to date with your student's school.
- The district may reach out to parents when students account balances reach negative (-\$25.00) or more.

🔗 If at any time you are concerned about being able to pay for your child's meals please contact us.

Free and Reduced Meal Application

- A new application is required yearly to see if your household qualifies for free or reduced price meal benefits.
- The quickest way to apply is online at <https://cvsd.strataapps.com/>. Paper applications are available at all of our schools as well as our District office. Applications are accepted at any time during the year.
- If you received a letter from Nutrition Services in August stating Direct Certification (approval of meal benefits) then your child has been qualified through the state of Washington and no application is needed. If other children reside in your household and are not listed on the letter, please contact Nutrition Services at 558-5417.

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Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: Mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) Fax: (202) 690-7442; (3) Email: program.intake@usda.gov.

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