

Family Emergency Notification Methods Brea Olinda Unified School District Revised July 2018

The Brea Olinda Unified School District continuously strives to improve school safety and to provide accurate and timely information to our families during a school emergency or urgent event. The District will provide you with as much accurate information as possible, in as timely a manner as possible, without compromising the safety of any person involved or violating laws relating to confidentiality. In the event of a school or district-wide emergency, parents and guardians can receive information through a variety of methods, depending on the time and manner of the emergency. The following list contains information on methods used to communicate during emergencies or urgent events:

SchoolMessenger Mass Notifications

This system has options to notify families via text messaging, phone calls, and email alerts. During an emergency or urgent event, our current practice is a phone call and email sent to all contacts listed for each student. SchoolMessenger Mass Notifications pulls all contact information from Aeries the District's student information system. Please make sure the contact information for your child is kept up-to-date by filling out the Aeries online data confirmation in the Aeries Parent Portal.

District/School Website

The District will use the District and school websites to communicate information to families, staff and the community. The address for our District website is <u>bousd.us</u>.

Social Media

The Brea Olinda Unified School District has an official <u>Facebook page</u> and <u>Twitter account</u> that are both dedicated to conveying emergency information. Please make sure that you subscribe/follow our social media channels. Your child's school may also employ a similar social media structure and you are encouraged to also subscribe/follow it as well.

Brea Police and Fire Departments

The District works closely with the Brea Police Department and the Brea Fire Department to ensure that information is communicated accurately and in a timely manner for both our families and community. Subscribe to the Brea Police Department's social media at: Twitter-@BreaPD, and Facebook-Brea Police Department. Families are also encouraged to follow the official Twitter for the City of Brea Emergency Preparedness Program: @ReadyBrea.

News Media

The District will work with our local media partners to provide our community with timely information.

IMPORTANT: During an emergency or urgent event, we understand that a parent's first reaction will be to call the school or pick up their child. However, we urge parents to refrain from calling or going to the school as phone lines can get overloaded and traffic congestion interferes with the response of emergency personnel; both can delay efforts to ensure campus security and student and staff safety. If you keep your emergency contact information up-to-date with your child's school office, you will receive situation updates as soon as they are available.