


- Follow these exact steps. This will **clear** the data.

Wipe a Chrome device

The exact steps for your device might vary. If your Chrome device is [listed below](#), follow those steps. Otherwise, here are generic steps that apply for any Chromebook or Chromebox.

Wipe a Chromebook

1. Press **Esc +  + Power**. A yellow exclamation point (!) is displayed.
2. Press **Ctrl + D** to begin dev mode, then **Enter**. A red exclamation point is displayed.
3. Press **Ctrl + D**. The Chromebook deletes its local data, returning to its initial state. This takes approximately 15 minutes.



If [Forced re-enrollment](#) is enabled for the device, you'll see a note that developer mode is blocked. This shortens the wipe process, and still allows for re-enrollment when the device automatically reboots into verified mode.

4. When the transition completes, press the spacebar, then press **Enter** to return to verified mode.

- After the device restarts, set it up under another gmail account.

Set up your Chromebook

To set up your Chromebook or [Chromebox](#), you'll need:

- Your Google Account username and password
- Access to a network

Step 1: Turn on your Chromebook


1. If the battery is detached, install the battery.
2. Press the power button.

Step 2: Follow the onscreen instructions

1. Choose your language, [keyboard settings](#), and [accessibility features](#) (optional).
2. Choose your network.
3. Accept the terms of service.

Step 3: Sign in with your Google Account

Enter your Google Account email or phone number and password.

- This account will be [set as the owner](#).
- If you've already turned on [2-Step Verification](#), you'll be sent a code to your selected device.
- If you don't have a Google Account to add, [create one](#) . On some Chromebooks, you can click **More options** > **Create new account**.
- To use your Chromebook [without an account](#), click **Browse as Guest**.

If you're having trouble signing in with your Google Account, use the [sign-in troubleshooter](#).

Step 4: Choose your profile photo

After you [choose a profile photo](#), you'll be signed in. Your bookmarks, extensions, and apps will appear automatically.