

PAYMENT OF SCHOOL MEAL ACCOUNTS

School Meal Charges and Accounts

Parents and guardians are encouraged to monitor their student's meal accounts through www.MySchoolBucks.com. A link and instructions on establishing an account are available on the Food Service page of the District's website. Parents and guardians may add funds to meal accounts through the website or by sending a check or cash to the cafeteria. A parent or guardian may place restrictions on their student's meal account by contact the Food Service Office.

The Tuscarora School District will permit all students a regular lunch or breakfast regardless of their meal account balance. Meals may be denied only if the student's parent or guardian has requested that meals be withheld. However, we are not required to allow the charging of a la carte items.

Collection of Unpaid Meal Charges

Communication regarding accounts with negative balances will be directed to the parents or guardians. The school will not initiate communication with students regarding their account balance, but will answer students' inquiries regarding their account balance. The district will communicate to parents or guardians through letters, phone calls, and/or emails. At least two attempts to collect on negative account balances will be made by the District before further action is pursued.

If the District is unsuccessful in collecting the unpaid meal charges, the District may turn over the debt to a collections agency. Any additional fees or charges by the collections agency will be the responsibility of the debtor. The district may also choose to file civil action through the Office of the District Magistrate. All related filing and court costs will be the responsibility of the debtor.

Refunds

Refunds from student accounts are permitted only in the event that a student leaves the school district, or the refund is requested by a parent/guardian under special circumstances.

Graduating seniors are encouraged to bring their accounts to a zero (0) balance. If refunds or balances transfers to a sibling's account are requested, the parent/guardian must e-mail the Food Service Specialist by June 15th of the year of graduation, transfer or withdrawal. Refunds will be made by check and must be picked up by the parent/guardian at the food service office.

After June 15th of each year, any remaining positive cafeteria balances of students who have graduated, withdrawn or transferred will be used to offset negative student balances for families in need. Determination of the recipients of these funds will be made with input from social worker, school counselors, and/or administration.