

**Durango School District 9-R
Anthem Contact Information
Policy Number: 195761**

Anthem Helpful Self-Service Tools	General Numbers	Email, Web, or Mailing Address	Additional Info
Medical Plan Customer Service	800-542-9402	www.Anthem.com	Member EOB's/Claims Data, Member Benefit/Claims
Employee Assistance Program	800-865-1044	www.Anthem.com	Individual member benefit, claims, ID card
Medical Claims Address		Anthem BCBS PO Box 5747 Denver, CO 80217-5747	For out-of-state claims, provider must submit to local BCBS plan for processing
Medical Coverage While Traveling (Blue Card)	800-810-2583		
Pre-Authorization In/Out Patient	800-832-7850		
Specialty Pharmacy	800-870-6419		
Pharmacy Mail Order	866-297-1011		Rx Bin: 003858 Rx PCN: A4 Rx Group WLEA
Anthem Behavioral Health (ABH)	866-621-0043		To obtain in-network services for mental health, alcohol and/or drug abuse, you must contact ABH.
eBusiness Help Desk	866-755-2680	Web_support@anthem.com	For members with website issues or questions
Temporary ID Cards/ID Cards		www.Anthem.com	
Provider Directory		https://www.anthem.com/health-insurance/provider-directory/searchcriteria?qs=*FRZYV48V9jN0XI4ShdzUEw==&brand=abcbs	
Member Portal		http://www.anthem.com/wps/portal/ahpmember?content_path=member/va/f1/s0/t0/pw_ad076718.htm&state=va&label=Member%20Home	
Forms Repository		http://www.anthem.com/wps/portal/ahpemployer?content_path=agent/co/f0/s0/t0/pw_b144975.htm&label=Commonly%20Requested%20Forms&rootLevel=3&state=co&label=Group Forms	Employee Applications