



WVSD Issued Chromebook Repair Program

A FIRST INCIDENT requiring repair is covered with a \$20 Co-Pay. In the event that the part which needs to be replaced is less than \$20, you will only be charged that amount and it will be documented as your FIRST INCIDENT. All other incidents following, the student will be charged the amount of the parts needed to repair or device replacement cost in the amount of \$250. Damage to Loaner Chromebooks will result in a charge in the amount of the parts needed or device replacement cost of \$250. Mechanical failures, determined by IT Staff, are covered by WVSD.

Responsibility in the Event of Loss or Damage

1. Report the loss or damage to library staff or designee within 5 days.
2. If the loss is due to theft, burglary, robbery, or vandalism, notify local law enforcement and present the official police report to administration in the school office to assist in the district providing a permanent replacement.

Settlement Information

If the device cannot be repaired, a replacement of the district's choosing will be provided. If a replacement is provided, all damage incidents will be charged the amount of the parts needed to repair or device replacement cost in the amount of \$250. While the device is repaired, the student will be issued a loaner of District's choosing and the student is responsible for any damage to the loaner.

FIRST INCIDENT Qualification:

Co-Pay only applies to accidental damage, cracked screens, drops, liquid spills, submersion, theft, burglary, robbery, vandalism with official police report or school administrator incident report.

FIRST INCIDENT is voided if:

Intentional acts of neglect/abuse as determined by school staff.

Cosmetic damage.

Unexplained loss, mysterious disappearance or law enforcement seizure.

Devices not returned when withdrawing.

Tampering with or any unauthorized attempts to repair device.

Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents promptly.