BIBB COUNTY SCHOOLS JOB DESCRIPTION

JOB TITLE: LOCAL SCHOOL RECEPTIONIST

CLASS: Support Personnel LEVEL: School Receptionist

DEPARTMENT: School SUPERVISOR: Principal

SERVICE TYPE: Classified FLSA: Non-exempt

SALARY: BCS Salary Schedule TERMS OF EMPLOYMENT: 9 Months

JOB GOAL:

To insure the smooth operation of the principal's office through application of secretarial and clerical duties.

MINIMUM QUALIFICATIONS:

1. High school diploma or GED as recognized by the SDE, OR

- 2. Completion of a trade or technical school business program, OR
- 3. Verified proof of two (2) years' successful experience as a receptionist with comparable responsibilities in the private or public sector, OR
- 4. Verified proof of one (1) years' successful experience as a receptionist with comparable responsibilities in a school system.
- 5. Proficient in the use of computer programs including Microsoft Office and local and state programs as required; keyboarding and word processing skills required.
- 6. Competent in the use of office equipment, procedures and practices.
- 7. Background clearance through FBI and ABI processes.

ESSENTIAL FUNCTIONS:

- 1. Regular and punctual attendance required; full compliance with BCS sick leave and personal leave policies.
- 2. Provide receptionist services for the principal and other administrators.
- 3. Perform usual daily office routines and procedures as required in the position.
- 4. Maintain student records of checkouts, attendance and/or other student accounting, as assigned.
- 5. Maintain a daily teacher attendance record and the accompanying records for substitute teachers as assigned.
- 6. Issue student check-in, check-out passes; issue tardy passes; issue bus passes as assigned.
- 7. Answer telephone, give and take information, transfer calls and send e-mails to school personnel as assigned.
- 8. Greet visitors courteously, determine their needs, and direct them to the appropriate persons to assist them.
- Maintain a calendar of appointments and a calendar of school events.
- 10. Distribute handbooks, memorandums, announcement sheets, letters, forms, and other material as assigned.
- 11. Distribute incoming mail, packages, and other materials to appropriate personnel.

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- 12. Assist the school registrar in maintaining permanent records, making copies and mailing transcripts as directed.
- 13. Maintain student files on computer and keep hard copy of attendance files as assigned; forward student transcripts to colleges, employment agencies and other institutions or businesses as assigned.
- 14. Operate office equipment such as fax machine, copiers and phone system; use computer for word processing, spreadsheets and other applications.
- 15. Order office supplies as needed.
- 16. Select and train office assistants as assigned.

OTHER JOB RESPONSIBILITIES:

Assume other reasonable and equitable job-related duties as assigned by the Supervisor.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:

- 1. Ability to work an full work day and additional hours as requested.
- 2. Ability to keep business and school matters confidential.
- 3. Demonstrated ability to use computers and computer programs (i.e.) Microsoft Office, I-NOW, and other software as assigned.
- 4. Ability to communicate effectively with the public in a courteous manner and work harmoniously with other employees.
- 5. Ability to use excellent business English, grammar, spelling, punctuation and basic math.
- 6. Working knowledge of office procedures and practices.
- 7. Ability to organize and file materials effectively, and maintain accurate records.
- 8. Knowledge of Board policies and procedures.
- 9. Skill in the use of all office equipment.
- 10. Ability to follow oral and written directions.
- 11. Ability to work with or without supervision.
- 12. Excellent organizational and planning skills; ability to be flexible; ability to multitask.
- 13. Demonstrated ability to dress and maintain personal appearance appropriate to the position.

PHYSICAL REQUIREMENTS TO PERFORM ESSENTIAL FUNCTIONS:

- 1. Stoop, kneel, twist, bend, turn, and reach on a frequent basis as required.
- 2. Adequate strength, dexterity, agility, visual and auditory acuity to perform required work tasks.

EVALUATION:

Job performance for non-probationary employees will be evaluated by the immediate supervisor based on Board policy. Probationary employees will be evaluated at least annually.

APPEALS:

An employee who is not satisfied with his/her evaluation shall seek recourse by following the BCS grievance procedure.

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