

FENTON CHARTER PUBLIC SCHOOLS

Stakeholder Complaint Process

The Charter School recognizes its responsibility for ensuring compliance with applicable state and federal laws and regulations governing educational programs. Not all complaints fall within the scope of the Uniform Complaint Procedures (UCP). The following procedures will be followed to resolve conflicts with a stakeholder that does not fall within the scope of the UCP:

1. Stakeholder will meet with one of the Directors.
2. If not resolved, stakeholder will meet with Family Center Director and Parent Advocate (selected by Parent Advocacy Committee / School Community Relations Council).
3. If not resolved, the individuals involved in #1 and #2 above will meet and collectively prepare a written proposal for resolution and submit to stakeholder.
4. If not resolved, stakeholder may submit concern in writing to the Board of Directors. (Family Center Director and/or Parent Advocate will assist with the writing if assistance is desired.)
5. The Board of Directors will meet and render a final decision on the matter.