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Overview

Q: What are the features and benefits of the Google Classroom integration with Pearson Realize?

A: The new Google Classroom integration with Pearson Realize enables teachers to quickly and easily import classes from Google Classroom into Realize. The import feature will create a class in Realize for each class within the teacher’s Google Classroom experience. Any Google Classroom roster changes will automatically be synchronized with the linked Realize Class. Once the teacher has imported a class from Google Classroom into Realize, any Realize assignments created for that class will automatically appear both in Realize and in Google Classroom, saving teachers the extra step of creating two individual assignments (one in Realize and a separate assignment in Google Classroom). Students who access Google Classroom will be able to SSO into Realize using the assignments that the teacher created within his or her Google-linked Realize classes. Students will launch assignments from Google Classroom, and be redirected to Realize where they can complete and turn in their work. This will update the status of the assignment in Google Classroom, and - if and when a grade is available for the student’s assignment in Realize - Realize will automatically send the student’s grade back to Google Classroom for the specific assignment. Overview videos of this functionality are available via the links below.

- [Teacher Experience Customer Facing Video](#)
- [Student Experience Customer Facing Video](#)

Q: Why might a district want to opt out of this integration (i.e. what are the potential drawbacks)?

A: If the school district is actively promoting the use of a different Learning Management System (LMS), such as Instructure Canvas or Schoology, then the district might want to choose to opt out of the integration because the integration is designed specifically to allow teacher-driven import of classes into Realize from Google Classroom. Alternatively, if Google Classroom usage across the district is low or inconsistent, then the district might want to opt for a district-driven approach using Easybridge for better consistency across all teachers.

Q: Is the Google Classroom roster import a teacher-driven action?

A: Yes. Teachers will see a white banner under their classes menu to import and take action. If the teacher chooses to dismiss the banner, the integration functionality will always be available under the teacher's Settings menu in Realize.

District Opt-in / Opt-out Process

Q: What happens if a district or school originally opted out of the Google Integration, but then chooses to opt in to the integration at a later date?

A: If a district that opted out chooses at a later date to have the feature enabled, they can contact support to put in a request to have the feature turned on. It can take 1-2 weeks for the request to be completed. Once the feature is turned on, teachers will see the Google Integration feature appear on their home page. At that point, teachers can start to import their classes from Google Classroom into Realize. If they had previously been using Easybridge, or Realize-created classes, prior to the integration being enabled, teachers can hide those classes within Realize and proceed to use the classes in Realize that were imported from Google Classroom.

Q: What happens if a district or school did not opt out of the Google Integration, and teachers use the feature for some period of time before the district requests to have the feature turned off?

A: We are able to turn off the integration for a district at any point in time, though it might take 1-2 weeks for our team to complete the request. Please note that any Google-imported classes that were created in Realize while the integration was active will continue to be visible and accessible in Realize until the point at which the teacher decides to hide the Google-imported classes. Also note that it is not possible for us to migrate assignments or other data from a Google-imported class into a non-Google imported class in Realize.

Q: Why don't I see the Google integration features when I login to Realize as a teacher?

A: The Realize team offered a choice to districts to opt out of the Google Classroom integration. If you do not see the Google Classroom integration banner appear on the Realize homepage, or if you do not see the Google Account Linking feature in the Realize Settings page, then you are in a district that decided to opt out of the integration. You can follow up with your district's IT team to determine why your district might have opted out of the integration.

Easybridge vs. Google Classroom

Q: How do teachers manage Google-imported classes alongside classes created using Easybridge or Realize?

A: When the teacher imports a Google Classroom class into Realize, it will always create a new class within Realize. These newly created classes will appear alongside any classes that were previously created through either an EasyBridge integration or through manual class creation directly within Realize. The Google-created classes will be clearly marked with a Google Classroom icon, so teachers can easily distinguish them from any classes in Realize that are not Google-linked. Teachers who only want to use the Google-linked classes in Realize can choose to hide non-Google classes by using the Hide Classes feature in Realize. Teachers then can tell students to only access Realize through the Google Classroom assignments created by the teacher via the Realize integration.

Q: How do student accounts created using the new Realize Google Classroom roster import feature relate to student accounts created through traditional EasyBridge/Realize account creation workflows?

A: If a student is rostered to an Easybridge class and also part of an imported Google Classroom class, the student will have two separate Pearson identities for Realize access. They will have one identity that was created through the EasyBridge import process and they will have a second Realize identity that was created when the teacher imported the Google Classroom class. This means that if Teacher A chooses to import a Google Classroom class containing Student A into Realize, Student A will access that teacher's Realize assignments via Google Classroom. If Teacher B also has Student A in a different class, but Teacher B does not use Google Classroom, Student A will access Realize through the traditional paths, which vary based on whether the district is Easybridge Basic/Auto (non-SSO) or Plus (SSO). When the student accesses Realize work via Google Classroom for Teacher A's class, the student will not see the work they did for Teacher B. Conversely, when the student accesses Teacher B's class in Realize, the student will not

see their work for Teacher A. This is because the student effectively has two separate Realize accounts - one created via the Google Classroom Integration and one created via standard Easybridge/Realize workflows.

Google Account Linking and User Consent

Q: I linked the wrong Google Classroom teacher account to my Realize teacher account. How do I unlink the Google account so that I can choose my correct Google Classroom account?

A: Currently you can only unlink your Google account from your Pearson Realize account **before** you've imported classes from Google Classroom into Realize. To do this, go to your Settings page and select the "Unlink" option under the Google Account Linking feature. Please note that once you take the action of importing a class, you will not be able to unlink the account. If the user needs to unlink an account, they will need to put in a call to our support team who can process the request.

Q: What happens if a student does not accept Google's request for consent for Realize to access Google information?

A: When a student first logs into Realize via a Google Classroom assignment link, Google will ask the student if they are OK with Realize accessing the Google Classroom information that is required to enable the features of the integration. This is a standard message that many students are used to seeing, as it is required of any integration with Google products. If for some reason the student does not accept the consent request, we will continue to ask the student for their consent until they say "yes." Until that point the features of the integration will not work for the student.

Q: As an administrator, what do I need to do in the Google Admin Console to ensure the integration with Pearson Realize will function properly?

A: Check the setting that allows users to authorize apps to access their Google Classroom Data via the Classroom API. This setting is checked to "yes" by default. To check your configuration, go to the [Google Admin Console page](#) for Google Classroom App settings and verify that your **Data Access** setting shows that "Users can authorize apps to access their Google Classroom data." If this feature is not enabled, the integration with Realize will not function properly. It is not recommended to frequently change this setting. Turning it off and on again will force all of your teachers and students to re-accept Pearson Realize as a trusted app.

Class Import and Roster Management

Q: Is co-teaching supported in Google Classroom?

A: A co-teacher will be able to view and access the class imported from Google, once the co-teacher is added to the class. We do have an open issue, when the co-teacher continues to see the class after the co-teacher has been removed from the Google classroom class until the co-teacher refreshes the page and/or logs out and logs back in. Once the co-teacher is removed s/he will not be able to access the class or perform any activity on the class from which s/he is removed.

Q: What happens when a student is added to or removed from a class in Google Classroom? Will Realize update its roster accordingly?

A: Yes, any Realize class roster that was imported from Google Classroom will automatically remain in sync with changes taking place in the Google Classroom roster. The Google Classroom class is the “source of record” for roster data for the corresponding Realize class, so that when students are added or removed from the Google Classroom class, Realize will perform automatic updates to ensure the rosters are in perfect sync between the two systems.

Q: In a Realize class that was imported from Google Classroom, why do I not see the ability to create Groups?

A: For Realize classes imported from Google Classroom, the Realize Group creation feature is disabled. Google Classroom does not support named groups. Additionally, within Realize it is possible to have students from different classes (both non-Google imported and Google-imported) within the same group. This creates challenges when assigning Realize content to a mixed-class Group. Therefore, Group creation is not available for Google Classroom imported classes. The work around is to assign the assignment to specific students within a class.

Assignment and Functionality

Q: Do Google Classroom teachers still create assignments in Realize?

A: Yes, the teacher must still login to Realize to find and assign content. Any assignment in Realize that is made to a Google-imported class or student will automatically be created in Google Classroom as well as in Realize

Q: Which Realize programs will work with the Google Classroom integration?

A: All Realize programs will work with the Google Classroom integration! This feature is not specific to any one program in Realize.

Q: What is happening to the Google Classroom Share feature that was added to Realize in 2017?

A: This feature will be removed for all users - regardless of whether the new Google Classroom Realize integration is used. The *Classroom Share Button* will be replaced by the new *Google Classroom Roster and Assignment integration*.