



## **Raptor Visitor Management System - Frequently Asked Questions**

### **What is the Raptor System?**

*Raptor is a visitor management system that enhances school security by reading a visitor's driver's license (or other approved government-issued ID), comparing information against a sex offender database to alert school administrators and school resource officers if a match is found. Once cleared through the system, a visitor badge is produced that includes a photo of the visitor, his/her name, the date, the time, and his/her destination on campus. The Raptor system is designed to permanently replace paper sign in.*

### **How does Raptor work?**

*Raptor compares government-issued ID information to a database of registered sex offenders from 50 states as well as customized alerts placed by a school site. In the event of a match, Raptor alerts designated school officials.*

### **What is the purpose of the Raptor system?**

*Raptor enhances and automates visitor management. By proactively alerting personnel to certain potential threats, Raptor allows school administrators to take appropriate steps to keep our students, staff, and visitors safe. For approved visitors, the system prints visitor badges that include the visitor's name, photo, date, time, and destination. Those badges enable staff on campus to quickly determine if visitors are in areas where they should or should not be.*

### **Why is the Palos Verdes Peninsula Unified School District using this system?**

*The safety of our students and staff is our highest priority. Raptor will provide a consistent, standardized system to track visitors and volunteers. This is especially useful during emergencies to know who is on campus. The system quickly prints visitor badges that include a photo of the visitor, his/her name, the date, the time, and his/her destination on campus.*

### **Does the school/district have the right to require visitors, even parents, to produce identification before entering a school?**

*Yes. In accordance with California Penal Code 627, school officials need to know who is on campus and why they are there, particularly when a student is involved (e.g., early pickup). School officials need to be able to confirm that an individual has the authority to have access to the student.*

### **What types of IDs will work in Raptor?**

*Raptor is able to scan all U.S. government-issued licenses, identification cards, concealed handgun licenses, matricula consular ID cards, permanent resident cards, active military cards, and passport ID cards (not the full passport).*

### **What other information is the school taking from driver's licenses?**

*Raptor is only scanning the visitor's name, date of birth and photo from his/her license for comparison with a national database of registered sex offenders and any customized alerts at the school, such as restraining/ custody orders. Additional personal data will not be gathered and no data will be shared with any outside company or organization.*

**What does a visitor do if he/she doesn't have a government-issued ID?**

*Visitors without a government-issued ID may be granted entrance to the school, at the school administrator's discretion, by providing last name, first name, and date of birth.*

**Is an ID card scan necessary each time a person comes onto campus?**

*No. After the first scanning at each campus, the office staff would simply find the visitor's name in the system (first or last name look-up) and use the record of the previously scanned ID to sign the visitor in and print a visitor's badge. This makes check in much easier after the initial visit. The school office staff is able to view the ID card picture in Raptor to make a visual verification of the person signing in.*

**Will volunteers have to be scanned into the Raptor System?**

*Yes, volunteers must follow the same procedures as any visitor to a school. Identity must be verified with an acceptable form of identification (i.e., driver's license, state ID, district employee ID).*

**What is the check out process for visitors leaving the building?**

*The check out process doesn't involve scanning the card again. The school office staff would simply find the name of the person who is signing out and click a 'sign out' button. This provides a record of entry and departure and time on any campus. The visitor badge should be returned to office staff and destroyed.*

**What if a 'hit' on the system occurs? What is the protocol?**

*The staff member scanning the I.D. will contact an administrator immediately to confirm that the information is correct. No identified visitor with a positive sex offender 'hit' will be permitted onto the campus without an escort.*

**Will I be required to complete this process if I am simply dropping off an item in the office for my child?**

*No, this process is only for persons wishing to enter the campus past the reception desk.*

**Where can I obtain a government-issued form of identification?**

*For a CA license, visit a local DMV office or go to [www.dmv.org](http://www.dmv.org).*

*For a military ID card, please go to [www.cac.mil/uniformed-services-id-card/](http://www.cac.mil/uniformed-services-id-card/).*

*For a permanent resident card, please go to [www.uscis.gov/i-90](http://www.uscis.gov/i-90).*

***If you have questions about the Raptor system, please contact a member of our administrative team. For more information on the Raptor Visitor Management System please visit [www.raptortech.com](http://www.raptortech.com).***