

## **Macoupin County Public Health Hotline**

If you or someone you know has questions regarding COVID-19, please call the MCPHD hotline at **217-313-5078** or you can email your questions to [mcphd@mcphd.net](mailto:mcphd@mcphd.net).

## **All locations**

- Patients will be screened by phone prior to their medical, dental, or behavioral health visit and will be asked about recent travel history and current health conditions.
- Specific COVID-19 symptoms are fever, coughing and shortness of breath.
- Patients are being asked to wait for their appointments in their cars rather than in the waiting rooms. They are being notified by cell phone when their treatment room is ready.
- Social distancing will be maintained at all times, if at all possible.
- All staff and patients are now required to have their temperature taken upon entering any of the Public Health Facilities. MCPHD staff will be designated to complete the temperatures during normal operating hours for front door at Maple Street, front door of the Health and Wellness Center, front door of WIC, and front door of Morgan Street Clinic.
- All public areas are being cleaned and disinfected multiple times every day, including door handles, chairs, door frames, bathrooms, etc.
- All reading materials and children's toys/books have been removed from waiting rooms.

## **Public Health Medical Services**

All Immunization Clinics are suspended until March 30<sup>th</sup> (this date may be extended as the situation progresses).

Direct questions about immunizations can be phoned to 217-854-3692.

Lead testing and monitoring will be provided on a limited basis.

Maple Street Medical (Gillespie): 217-839-1526

Morgan Street Dental (Carlinville): 217-854-3692

## **Dental Services**

We have suspended hygiene services.

Elective dental treatment and procedures have been postponed.

Maple Street Dental (Gillespie): 217-839-4110

Morgan Street Dental (Carlinville): 217-854-3692

## **Behavioral Health/Counseling Services**

Individual counseling appointments will continue as scheduled.

Group Family Therapy (held every last Wednesday of the month from 6-7 p.m.) is suspended indefinitely.

## **Transportation Services**

The Macoupin County Transportation Program is limiting services:

Existing Services include:

- Medical transports within Macoupin County
- Medical transports to Litchfield including dialysis
- The Workforce Route

The Transportation office located at 112 S Macoupin St in Gillespie is now **only** open to Public Health Department employees. Please direct transportation questions to 217-839-4130.

## **Macoupin Healthy Families Services**

Our three home visitors will be providing virtual visits via facetime or skype. Clients should continue to call the individual home visitors if they have any questions.

## **Administrative Office**

The administrative office located at 805 N. Broad Street in Carlinville is currently our incident command center and is closed to the public.