

McAllen eStore/Storefront Order Guide

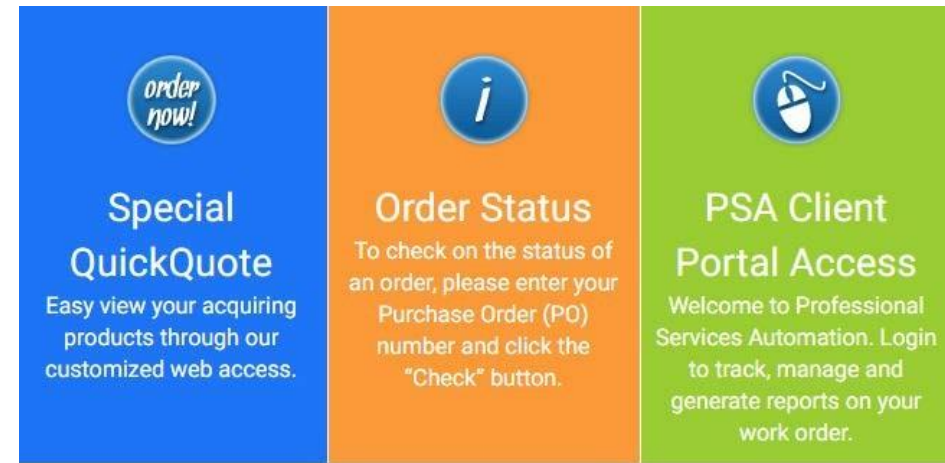
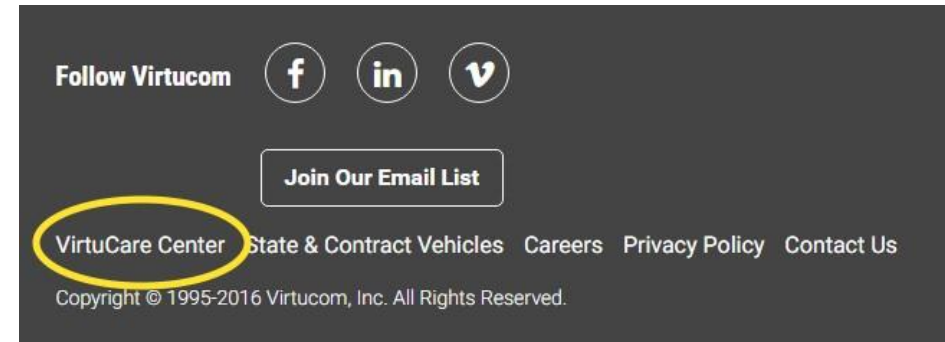


Getting Started /General Info

- In order for parents to place an order online please visit:

<http://virtucom.com/>

- Scroll to the bottom and find “VirtuCare Center”
- You will see three banners, select “Special QuickQuote” (Blue)



Logging In/QuickQuote

- Please type in your user name and password:
 - User: mcallen16
 - Password: MISDN21
- *Note this is case sensitive*



virtucom
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SPECIAL QUICKQUOTE LOGIN

Log in to view your acquiring products.

User Name:

Password:


Login

order now! Special Quickquote



Dashboard/ Custom OrderPage


- Once you log in you'll see McAllen ISD BYOD Purchase Program
- Below the laptop icon there is a link for the “order online form”
 - Please click that link



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McAllen ISD BYOD Purchase Program

Virtucom has been selected to provide Lenovo Chromebook to McAllen ISD parents .



Lenovo N22 Chromebook 80SF



- Intel® Celeron N3050 Processor (up to 2.58GHz, 1MB Cache)
- 11.6" HD LED anti-glare (1366x768)
- 16GB SSD, 4GB RAM
- Bluetooth 4.0
- 802.11ac Wireless
- Integrated Webcam
- 3-cell Lithium Polymer Battery (up to 10 hours)
- Google Chrome OS
- 3 -Year Limited Warranty
- Starting at 2.8 lbs.

- To order on line, complete and submit [the order online form.](#)



Placing Order/ Personal Information Step 1 of 4

- Step 1 - Please fill out all required personal information
 - Parent's Name:
 - Daytime Phone:
 - Billing Address:
 - Student's Name:
 - Grade Entering:
 - Parent's Email:
 - Billing Phone Number:





 understanding. technology. 3400 N. McColl Rd. Unit 26 McAllen, TX 78504 Contact: T.J Garry 800-890-2611 x601 770-908-8007 Fax tjgarry@virtucom.com	MISD Parents Lenovo N22 Chromebook Order Form	
STEP 1 - Personal Information		
Parent's Name: <input type="text"/>	Student's Name: <input type="text"/>	
Daytime Phone: <input type="text"/>	Grade Entering: <input type="text"/>	
Billing Address: <input type="text"/>	Parent's Email: <input type="text"/>	
<input type="text"/>	Billing Phone Number: <input type="text"/>	
<input type="text"/>		



Placing Order/ Order Information Step 2 of 4

- Step 2 - Select your item(s)
 - Please select the item(s) you would like to order. After selecting click “recalculate” to update the total.

STEP 2 - Order Information



Lenovo N22 Chromebook and Accessories:

- Lenovo N22 Chromebook with 3-Year Depot Warranty (\$237.00)
- Essential Backpack (\$39.99)
- Max Case (\$14.00)
- N22 AC Adapter Charger (\$13.00)
- Repair (Ticket/Quote # Required)

SubTotal Amount: \$13.00

Sale Tax (8.25%): \$1.07

Total Amount: \$14.07



Quote Payment / Quote information Step 3 of 4

- Please select the repair option then input the ticket number that is on the quote that has been given to you.
 - Example of ticket #: T20180000.0000
 - Once the ticket number has been inputted click on recalculate to show the total amount.



Morris MS
August 28, 2018

I am writing in reference to ticket number **T201800000000**; damage to chromebook.

Unfortunately, damage to the device is not covered under the **manufacture warranty**. Please see the quotes price to repair the devices below and let us know if you want to move forward with the official quote and repair process.

The Itemized fee schedule is as follows:

Item	Description	Cost
1	Keyboard	\$72.00
2	Labor	\$65.00
	Total Cost to Repair Device	\$137.00

The prices of parts serve only as an estimate and are subject to change.

Please let me know if you have questions or concerns.

Best regards,

Olivia Gomez
3400 N. McColl Rd., #20-A
McAllen, TX 78504
ogomez@virtucom.com
(770) 908-8100 ext. 502

STEP 2 - Order Information



Lenovo N22 Chromebook and Accessories:

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- Essential Backpack (\$39.99)
- Max Case (\$14.00)
- N22 AC Adapter Charger (\$13.00)
- Repair (Ticket/Quote # Required)

Ticket/Quote #:

SubTotal Amount: \$0.00

Sale Tax (8.25%): \$0.00

Total Amount: \$0.00

Placing Order/ Payment Method Step 4 of 4

- Step 3 - Payment Method
 - Please select the pay by credit card option.
 - Once you have completed the order click on “Place Order”

STEP 3 - Payment Method

Pay by Credit Card. (credit card convenience fee applied)

Credit Card:

Credit Card #

Exp. Date

Cardholder name

Security Code

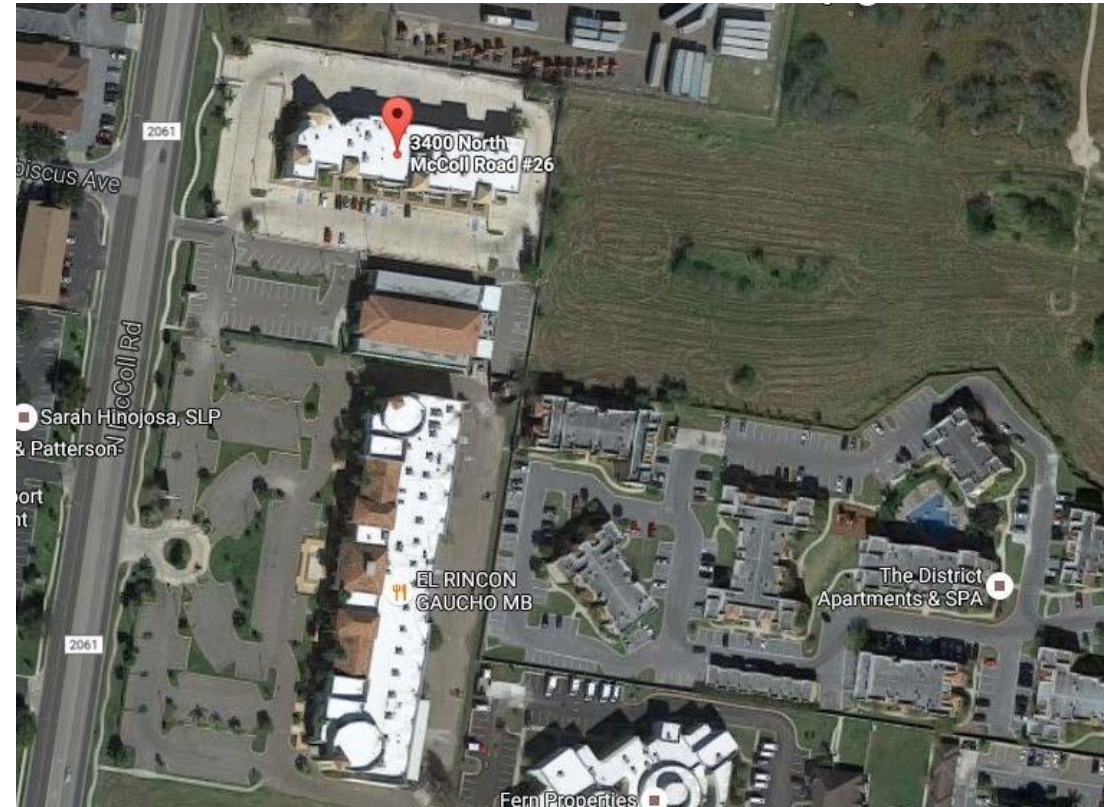
Zip Code

Amount: \$0.00



Order Confirmation/ Email Notification

- Once your order has been placed you will receive a confirmation email.
- After the payment is received, processed and available you will get another email notification to pick up the order from the storefront at:
 - 3400 N. McColl Rd. Suite F Unit 20-A
Mcallen TX 78501
- Finally, you will be asked to sign a packing slip when picking up the order.



Please email us at
csupport@virtucom.com

