



Crandall Independent School District
Community Resource Directory
2019-2020



Crandall Independent School District Community Resource Directory

Dial 2-1-1, Nationwide

The 2-1-1 system connects people with needed human services through an easy to remember three-digit phone number. When someone connects to 2-1-1, specialty trained information and referral specialist analyze what services are needed and provide the appropriate resource and related information for the surrounding areas.

Mental Health Agencies

Child & Family Guidance Centers, Mesquite

Serves children and adolescents up to 18 years old with emotional or psychiatric problems. Offers clinical assessment, psychiatric evaluations, case management, medication management, rehabilitation services, parenting classes, and divorce education. Satellite centers throughout the Metroplex. Sliding Scale.

214-351-3490 www.childrenandfamilies.org

Concilio of Hispanic Service Organizations

Coordination of human service agencies to improve access, outreach, health, and social services to the Hispanic community. (Free services).

214-818-0481 www.theconconcilio.org

Counseling Institute of Texas, Garland

Provides individual, marital, family, and group therapy for children, adolescents, and adults. Juvenile Fire-setter program, EAP Anger Management Counseling, and Sex Offender Assessment and Treatment. (Sliding Scale).

972-271-4300 <https://citexas.org/>



Grief Works, Garland

Services for Children 5-18 who have experienced the death of someone close to them. Parents meet in their own support group. Faith based services.

972-960-9981 www.christian-works.org

Family Advocacy Center, Dallas

Agency providing forensic services, family advocacy, and therapy services. Trauma focused services for children and families who have been victimized.

972-721-6555 <http://www.dcac.org/>

Family Counseling Center, Gun Barrel City

Offers individual, marital, family, and behavioral therapy for adults and children. Appointments only. Tuesday and Wednesday services in Gun Barrel. (Sliding scale)

903-887-3123 *no website*

The Martin Luther King, Jr. Community Center

Provides financial, rent, and utility assistance (by appointment only). Offers food pantry and care package services. Houses agencies which offer counseling, health, employment, and child care services. (free).

214-670-8442 <https://dallasmlkcenter.com/>

Crandall Independent School District does not discriminate on the basis of race, color, national origin, sex, disability, or age in its programs and activities.



Crandall Independent School District Community Resource Directory

Lakes Regional MHMR Crisis, Terrell

Offers 24 hour crisis unity with crisis team who evaluates if individual is a danger to self or others. Will arrange for emergency placement. Also provides referrals for counseling.

972-524-4259 <https://lakesregional.org/>

Texas Youth & Runaway Hotline

Assistance and referral for runaways, troubled youth, and families. Contact is personal and confidential message. (free)

1-800-989-6884 www.texasyouth.org (chat)

Promise House, Dallas

Residential care facility with a max. 30-day stay with parental permission for runaways of youth ages 10-17. Provides family counseling and crisis intervention to both shelter and non-shelter clients. Trauma informed care and transitional living options. Services all locations. (Sliding scale).

214-941-8578 www.promisehouse.org

Letot Center, Dallas

Offers inpatient and outpatient services. Offers clinical services, education services, probation services, and emergency shelter serving youth ages 10-17 for up to 30 days. (Sliding scale).

214-357-0391 <https://letotgirlscenter.org/>

Family Restoration Counseling, Forney

Offers therapy services to children and families.

214-265-1777 <https://www.familyrestorationcounseling.com/>

Jewish Family Service, Dallas

Offers career and financial services, diagnostic testing, individual therapy for children and adults, emergency food services, older adult services, and family violence services.

972-437-9950 www.jfsdallas.org

ChangePoint Counseling, Forney

Offers a variety of therapy services for youth and adults. Offers intensive outpatient program and partial hospitalization program for adolescent substance abuse for ages 12-18. Offers psychiatric and medication management services.

972-552-5559 www.changepointcounseling.com

Crisis Intervention

Teen Contact- Hotline

A 24-hour crisis hotline for teens. Trained staff can respond to teens in crisis or conflict with a confidential, nonjudgmental approach. All services are free.

972-233-TEEN www.teencontact.org

Suicide and Crisis Center

Offers programs for those who have loss someone to suicide, teen education on depression and suicide, support group meetings, and youth support groups. Also has a crisis hotline.

214-828-1000 (hotline) <https://www.sccenter.org/>



Crandall Independent School District Community Resource Directory

National Domestic Violence Hotline

Confidential hotline for victims of domestic violence. Offers advocates that will help with resources, information, or questions regarding relationships and safety protocols.

1-800-799-7233 www.thehotline.org

Glen Oaks Hospital, Greenville

Offers 24-hour emergency services. Offers intensive inpatient treatment for adults experiencing mental illness or substance abuse. Provides intensive outpatient services to adults and a substance abuse detox program including therapy services.

903-454-6000 www.glenoakshospital.com

Terrell State Hospital, Terrell

Provides crisis psychiatric services for adults, children, adolescents, geriatric, and forensic restoration services.

972-524-6452 www.hhs.texas.gov (search state hospitals)

Parkland VIP Rape Crisis Center

Offers crisis intervention, advocacy, and case management services. Offers individual counseling services. Provides crisis education services. Offers a 24-hour confidential crisis line.

214-590-0430 www.parklandhospital.com/vip-rape-crisis-center

Texas Poison Center Network

Offers 24-hour crisis line for incidents of poisoning or concern of poisoning.

1-800-222-1222 www.poisoncontrol.org/home/

Child Protective Services

Provides 24 hour immediate, confidential, one on one telephone counseling, crisis prevention and intervention, information and referral, and emergency aid (free).

Kaufman: 972-932-9100

CONTACT: (24 hour) 972-233-8336

TEEN CONTACT: (24 hour) 972-233-2233

To report online: www.tdprs.state.tx.us

Texas State Runaway Hotline

Assistance and referral for runaways and troubled youth; personal and confidential message relay service between runaways and their families.

888-580-HELP

www.texasyouth.org

Dallas Metro-care ACT Team 1

Emergency access phone line answered by mental health professionals. Will come directly to home or hospital during crisis. (Sliding scale)

214-333-7072

Crisis Mobile Units

Northstar Mobile Crisis Unit

Mental health screenings and crisis intervention, it is similar to 911 for mental and behavioral issues.

866-260-8000



Crandall Independent School District Community Resource Directory

Substance Abuse Treatment

Alcoholics Anonymous

Information on Alcoholics Anonymous program of recovery and AA group locations in the Kaufman and Dallas surrounding areas. (free)

903-597-1796 (Kaufman) 214-887-6699 (Dallas)

The Treehouse, Scurry

A private therapeutic retreat that provides healing and lasting recovery from addiction.

469-721-6621 www.treehouserehab.org

Burning Tree Ranch, Kaufman

Offers long term addiction rehab in a therapeutic environment. Offers wide range of extensive clinical services with any form of addiction.

855-458-2797 www.burningtreeranch.com

Alcohol Substance Abuse Program, Mesquite

Offers alcohol and drug evaluations, DWI intervention, DWI basic education, alcohol awareness for minors, anger management, sex education, life skills, and currently runs a drug offender education program.

214-381-9900 www.asapclasses.net

Phoenix House, Dallas

Nonprofit drug and alcohol rehabilitation organization. Offers a 6-9 month stay and offers both inpatient and outpatient services for ages 12-17.

1-888-671-9392 www.phoenixhouse.org

Rainbow Days, Dallas

Substance abuse prevention program for youth 4-17 years old and families. Offers a sliding scale fee.

214-887-0726 www.rdlikids.org

Family Services

Open Arms Pantry, Crandall

For God's Glory Church offers food pantry services to residents within Kaufman County. Please call for hours of operation.

972-427-5029 309 S. Main St. Crandall, TX 75114

The Center, Kaufman

Provides food pantry services to families Tuesdays and Thursdays from 9am-1pm. To receive services please bring ID with current address along with utility bill.

972-932-8866 400 S. Terrell Hwy Kaufman, TX 75142

The Share Center, Terrell

The center offers clothing, GED and ESL classes, job referrals, and food pantry services for residents living in Kaufman County. Hours are available on their website.

972-551-1729
<https://terrellsharecenter.org/>

Point of View Baptist Church, Combine

Food pantry hours are the 1st Wednesday of the month from 9am-10am. Please bring proof of residence to receive services.

972-476-9911 110 Highway 3039 Combine, TX



Crandall Independent School District Community Resource Directory

Helping Angels, Kaufman

Provides emergency financial aid, medications, food pantry services, clothing, utility bill assistance, and temporary emergency shelter.

972-962-2670 <http://www.helping-angels.org/>

Carevide, Kaufman

Community Health Center that provides medical, dental, pediatric, and women's health services to those with or without health insurance.

972-932-7001 <https://carevide.org/>

Genesis Center, Kaufman

Provides shelter for women and children along with furniture and clothing needs.

972-932-4351 <https://www.genesiscenter.org/>

Foremost Family Health Center, Balch Springs

Offers family medicine, pediatrics, immunization, behavioral health, OB/Gyn services, social services, and health and wellness education. Flexible payment options and discounted rates.

972-588-45323515 Shepherd Ln. Balch Springs, 75180

Section 8 Housing, Terrell

Low income housing for Kaufman County.

972-564-2657

Salvation Army Service Center, Kaufman

Offers a clothes closet, food closet, and helps with rent and utilities for Kaufman County residents.

972-962-1345 5 Oak Creek Drive Kaufman, TX

Family Violence/Dating Violence

Brighter Tomorrows

Serves survivors of domestic violence and sexual violence. Provides limited shelter and transitional housing to families. Crisis intervention and referral to agencies for help with other housing, employment, child care, and personal problems.

972-262-8383 (Crisis Line) 972-263-0506 (Office)

The Family Place, Dallas

General information: for violent families and victims of incest and child sexual abuse. Shelter, counseling, transitional housing, and victim advocate services.

214-692-8295 <https://www.familyplace.org/>

Genesis Women's Shelter, Dallas

Provides emergency shelter, food, and clothing for battered women and children. Individual counseling offered. Transitional housing option available after a 6 week shelter stay. Hotline phone number available 24/7 at 214-946-HELP (4357).

214-942-2998 <https://www.genesisshelter.org/>

Hope's Door New Beginning, Garland

Domestic Violence counseling: women's, men's and children's program. Family counseling, referral, advocacy, casework services, and limited shelter. Financial assistance for women who meet eligibility requirements.

972-276-0057 (Garland) 972-276-0423 (Outreach)
www.hdnbc.org



Crandall Independent School District Community Resource Directory

Jewish Family Service, Dallas

Transitional housing program for victims of family and domestic violence. Provides counseling services, child services, psychiatric services, and legal assistance for approved participants.

972-437-9950 5402 Arapaho Rd. Dallas, TX 75248

Transportation

Star Transit

Provides affordable and convenient transportation to the general public for access to good and services. Will take people to work, shopping, senior centers, errands, and to the doctor. Call number for travel times, fees and other services not listed.

877-631-5278 www.startransit.org

Medical Transportation Program

To receive services, you or your child must be on Medicaid or be in the Children with Special Health Care Needs program. Before you call for a ride you must have already set up a time to see a doctor. Give at least a 2-day notice. Make an appointment after 8:00 am but no later than 2:00 pm.

877-633-8747 www.txmedicaidride.net

Immigration Services

U.S. Citizenship and Immigration

Immigration information and assistance. Must have green card for 5 years before applying for citizenship. Offers online access to filing and status checking.

800-375-5283 www.uscis.gov

Catholic Charities of Dallas, Immigration

Free legal immigration services. Offers family visa petitions, adjustment of status applications, consular visa processing, naturalization/citizenship applications, and permanent resident applications for refugees, education and outreach. By appointment only.

214-634-7182 www.ccdallas.org

New Hope Immigration Services

Provides immigration appeals and additional immigration services to families.

972-240-3030 www.newopeims.org

Employment Services

North Central Workforce Center

Employment Assistance and job placement.

972-563-7271 www.dfwjobs.com

Workforce Solutions of East Texas, Athens

Provides career counseling, referrals to job training, and employment opportunities.

903-677-3521 www.easttexasworkforce.org

Onin Staffing, Terrell

Provides staffing and job placement assistance.

972-563-0342 www.oninstaffing.com

Express Employment Professionals

Provides no fee job search and staffing solutions for employment purposes. Full time, part time, and temporary employment options available.

972-698-6668 www.expresspros.com



Crandall Independent School District Community Resource Directory

State/National Crisis Hotlines

Alcohol & Drug Abuse Help Line	800-821-4357
Pregnancy Resource Center	214-343-7283
Mobile Crisis Team	866-260-8000
CDC National AIDS Hotline	800-432-2437
CDC National STD Hotline	800-227-8922
National Child Abuse Hotline	800-422-4453
National Suicide & Crisis Hotline	800-784-2433
Poison Control	800-764-7661
Planned Parenthood	800-230-7526
Teen Runaway Hotline	888-580-4357
Suicide Crisis Center	214-828-1000
National Domestic Violence	800-799-7233
Texas Youth Hotline	800-210-2278

Residential Treatment

North Texas Job Corps	800-687-3722
Texas Challenge Academy	877-822-0050
Dallas County Youth Village	214-698-2200
Transition Resource Action Center	866-466-8722

